

## INVOICE DETAILS

Order #: 60018319  
Submitted: 4/13/2011 9:04:41 AM

### Ship To

Public.Resource.Org, Inc.  
  
1005 Gravenstein Highway North  
Sebastopol, CA 95472  
  
202-658-7592

### Bill To

PayPal

## Order Summary

Qty	Product Description	Price
<b>Tracking #: 1Z9X63381311127553</b>		
1	Western Digital Caviar Green WD20EARS-20PK 2TB SATA 3.0Gb/s 3.5" Internal Hard Drive - 20 Pack -Bare Drive Item #: N82E16822136665 Standard Return Policy <i>This item is serviced by the Western Digital. Please call 800 832 4778 for service.</i>	\$2,199.99
<b>Subtotal</b>		\$2,199.99
Tax		\$181.50
UPS Next Day saver (Adult signature required)		\$69.74
<b>Order Total</b>		\$2,451.23

### 1. --Manufacturer Warranty

#### a. Summary

- i.  Return for refund within: non-refundable
- Return for replacement within: non-replaceable

#### b. Detail

- i. Newegg.com does not offer any express warranties. However, many of the products available through Newegg.com are covered by Manufacturers' Warranties. If a product is covered by a manufacturer's warranty, it will be stated on that product's web page. Manufacturers' warranty details are typically available at the manufacturer's website; click [Contact Manufacturers](#) to see a list of the manufacturers whose items we carry. Detailed manufacturer warranty information can also be obtained for free by contacting our [Customer Service](#) department. Please note that products in this category are **non-refundable** unless otherwise indicated.

Products that state "*This item can be returned to the product manufacturer only*" must be returned directly to the product manufacturer for repair or replacement, unless otherwise required by law. For these items, the warranty policy provided by the product manufacturer explicitly requires that any returns, repairs etc. be requested and processed directly by the consumer (or "end-user") of the item.

### 2. Standard Return Policy

#### a. Summary

- i.  Return for refund within: 30 days
- Return for replacement within: 30 days
- Restocking Fee: Yes

#### b. Detail

- i. This is our Standard Return Policy. Items covered by this policy (those products for which Newegg states "*This item may be returned for a replacement or refund within 30 days only*") must be returned to Newegg **within 30 days of the invoice date** for this policy to apply. "Return" constitutes receipt of the product by Newegg, and not the mere issuance of an RMA.

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