Mr. Carl Malamud  
President & CEO  
Public.Resource.Org  
1005 Gravenstein Highway North  
Sebastopol, CA 95472

Dear Mr. Malamud:

This refers to your May 20, 2009, Freedom of Information Act (FOIA) request, addressed to the Department of Veterans Affairs (VA), Records Management Service. The Records Management Service referred your FOIA request to our office, which was received on June 18, 2009. You are seeking the following:

- Any memoranda or budgetary documents that detail the total amount actually spent or the amount budgeted to be spent by the VA to access the PACER system run by the Administrative Office of the Courts for the period 2000 to the present.

- Any agreements, contracts, or memoranda of understanding between the VA and the Administrative Office of the Courts governing access to the PACER system by VA staff.

- Any memoranda or other documents from VA management to VA lawyers asking them to curtail, limit, or otherwise ration their use of the PACER system due to cost considerations.

- Any contracts, memoranda, or budgetary materials detailing the specific agreements and amount of money spent by the VA with commercial legal information providers such as Thomson WestLaw or the Reed Elsevier LexisNexis service.

You requested budget information for the PACER system from 2000 to the present. Our office did not begin using this system until 2005. Therefore, we have no information pertaining to this system prior to that date. In addition, a search did not reveal any documents from VA management to VA lawyers asking them to curtail their use of the PACER system due to cost considerations. Further, our office does not use WestLaw, but does use LexisNexis service. As you did not specify a time period for the information you requested for LexisNexis, we are sending you information for fiscal years (FYs) 2008 and 2009. The information enclosed is all the information we maintain responsive to your request.
We redacted some information that is nonresponsive to your request. We withheld some information under FOIA exemption 6 (5 U.S.C. §552(b)(6)). Exemption 6 authorizes the withholding of information obtained from personnel and medical files and similar files, the disclosure of which would constitute a clearly unwarranted invasion of personal privacy.

If you do not agree with our decision to withhold the specific information mentioned above, you may appeal to the Office of General Counsel, as provided in Title 38, Code of Federal Regulations, Section 1.557. Please include your specific objection(s) as they pertain to the withheld information and reference FOIA case number 2009-02768-FI-0233. The address is: Office of General Counsel (02), Department of Veterans Affairs, 810 Vermont Avenue, NW, Washington, D.C. 20420.

Sincerely,

[signature]

SHIRLEY J. LANDES
Chief, Information Release Office

Enclosure
LOGIN ID: [REDACTED]
BILLING DATE: 10/05/2005
BILLING CYCLE: 07/01/05-09/30/05
PAGE: 1

PACER SERVICE CENTER
U.S. COURTS – PACER • P.O. BOX 277773 • ATLANTA, GA 30384-7773

DEPT: Dept of Veterans Affairs - Oig - 1
PHN: 202-565-7634

PAYMENT INSTRUCTIONS
Please do not send cash. We accept checks, money orders, Discover, Visa, Master Card, and American Express. Make checks drawn on a U.S. bank in U.S. dollars payable to: PACER Service Center and indicate the login ID on your check. For your information, the PACER Service Center’s Federal tax identification number is 74-2747938. To make payment by credit card, change account information, or view transaction details for this statement, visit the “Account Information” Section of the PACER Service Center web site at http://pacer.psc.uscourts.gov.

If you believe there is an error on your statement or if you have a question concerning a transaction, please write to PACER Service Center, P.O. Box 780549, San Antonio, TX 78278. All credit requests must be submitted in writing. You may fax your request to the PACER Service Center at (210) 301-6441. In your correspondence provide us with your name, login ID, the dollar amount of the suspected error(s) together with a copy of the transactions in question. Please provide a reason for each credit being requested. When the PACER Service Center receives your request, you will be contacted by a representative.

We must hear from you no later than the due date. If we do not hear from you and your account becomes delinquent, you are subject to having the account disabled. The address below is for payments only. All other correspondence including address changes should be directed to the PACER Service Center, P.O. Box 780549, San Antonio, TX 78278. If you have any questions regarding this statement, you may contact the PACER Service Center at (800) 676-6856 or (210) 301-6440.

ACCOUNT SUMMARY

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Previous Balance: $9.60
Current Charges: $6.08
Total Amount Due: $15.68

Please detach this portion and return with your payment. Thank you!

PACER
Public Access to Court Electronic Records

Visit http://pacer.psc.uscourts.gov for address changes!

LOGIN ID: [REDACTED]
DUE DATE: 11/07/2005
AMOUNT DUE: $15.68

Mail Payment to:
PACER Service Center
P.O. Box 277773
Atlanta, GA 30384-7773

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS
ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions: 0
Dial-Up PACER Billing Rate: $0.60 / Minute
Dial-Up PACER Total Time: 00:00:00
Dial-Up PACER Charges: $0.00

Number of PACER-Net Transactions: 64
PACER-Net Billing Rate: $0.08 / Page
PACER-Net Total Web Pages: 147
PACER-Net Charges: $11.76

Previous Balance: $4.40
Current Charges: $11.76
Total Amount Due: $16.16

Please detach this portion and return with your payment. Thank you!

PACER
Public Access to Court Electronic Records

Visit http://pacer.psc.uscourts.gov for address changes!

LOGIN ID

DUE DATE
05/08/2006

AMOUNT DUE
$16.16

Mail Payment to:

PACER Service Center
P.O. Box 277773
Atlanta, GA 30384-7773
Re: Pacer on line-

We used $15.88 last year.
I will give [redacted] a bill for $16.16 today to be paid by credit card.

Thank you,

From: [redacted]
Sent: Friday, February 03, 2006 2:34 PM
To: [redacted]
Subject: RE: Pacer On-line

Yes it is okay. Have a great weekend!

From: [redacted]
Sent: Friday, February 03, 2006 2:25 PM
To: [redacted]
Subject: Pacer On-line

Just wanted to confirm our conversation from this a.m. For now on we will pay for pacer on-line through our credit card (which [redacted] has) and I will keep track of what we spent for the year and [redacted] will let you know so the funds can be put back into the supply fund.

Thanks for all your help.
**ACCOUNT SUMMARY**

<table>
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<tr>
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<td>$12.32</td>
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</tbody>
</table>

**Previous Balance:** $0.32  
**Current Charges:** $12.32  
**Total Amount Due:** $12.64

---

**PACER**

Public Access to Court Electronic Records

Visit [http://pacer.psc.uscourts.gov](http://pacer.psc.uscourts.gov) for address changes!

---

**LOGIN ID:** ble  
**DUE DATE:** 11/06/2006  
**AMOUNT DUE:** $12.64

Mail Payment to:

PACER Service Center  
P.O. Box 70951  
Charlotte, NC 28272-0951

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**PUBLIC ACCESS TO COURT ELECTRONIC RECORDS**
**ACCOUNT SUMMARY**

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<td>PACER-Net Charges</td>
<td>$20.80</td>
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**Previous Balance:** $0.00  
**Current Charges:** $20.80  
**Total Amount Due:** $20.80

---

**PACER**

Public Access to Court Electronic Records

Visit [http://pacer.psc.uscourts.gov](http://pacer.psc.uscourts.gov) for address changes!

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**MAIL PAYMENT TO:**

PACER Service Center  
P.O. Box 70951  
Charlotte, NC 28272-0951

**LOGIN ID:** [Redacted]  
**DUE DATE:** 02/05/2007  
**AMOUNT DUE:** $20.80
**PACER SERVICE CENTER INVOICE/STATEMENT**
U.S. COURTS – PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

| LOGIN ID: | ble |
| BILLING DATE: | 01/08/2007 |
| BILLING CYCLE: | 10/01/2006 - 12/31/2006 |
| PAGE: | 1 |

**PAYMENT INSTRUCTIONS**

Please do not send cash. We accept checks, money orders, Discover, Visa, Master Card, and American Express. Make checks drawn on a U.S. bank in U.S. dollars payable to: PACER Service Center and indicate the login ID on your check. For your information, the PACER Service Center’s Federal tax identification number is 74-2747938. To make payment by credit card, change account information, or view transaction details for this statement, visit the “Account Information” Section of the PACER Service Center web site at http://pacer.psc.uscourts.gov.

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We must hear from you no later than 02/05/2007. If we do not hear from you and your account becomes delinquent, you are subject to having the account disabled. The address below is for payments only. All other correspondence including address changes should be directed to the PACER Service Center, P.O. Box 780549, San Antonio, TX 78278. If you have any questions regarding this statement, you may contact the PACER Service Center at (800) 676-6856 or (210) 301-6440.

**ACCOUNT SUMMARY**

| Number of Dial-Up PACER Transactions: | 0 |
| Dial-Up PACER Billing Rate: | $0.60 / Minute |
| Dial-Up PACER Total Time: | 00:00:00 |
| Dial-Up PACER Charges: | $0.00 |
| Number of PACER-Net Transactions : | 88 |
| PACER-Net Billing Rate: | $0.08 / Page |
| PACER-Net Total Web Pages: | 230 |
| PACER-Net Charges: | $18.40 |

| Previous Balance: | $12.64 |
| Current Charges: | $18.40 |
| **Total Amount Due:** | **$31.04** |

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Please detach this portion and return with your payment. Thank you!

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| LOGIN ID | ble |
| DUE DATE | 02/05/2007 |

**Mail Payment to:**

PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951

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**PUBLIC ACCESS TO COURT ELECTRONIC RECORDS**
PAYMENT INSTRUCTIONS

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ACCOUNT SUMMARY

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Current Charges: $32.00  
Total Amount Due: $32.00

Please detach this portion and return with your payment. Thank you!

PACER
Public Access to Court Electronic Records

Visit http://pacer.psc.uscourts.gov for address changes!

LOGIN ID  
DUE DATE  
02/05/2007

Mail Payment to:

PACER Service Center  
P.O. Box 70951  
Charlotte, NC 28272-0951

AMOUNT DUE  
$32.00
PACER SERVICE CENTER INVOICE/STATEMENT
U.S. COURTS – PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

| LOGIN ID: | ble |
| BILLING DATE: | 01/08/2007 |
| BILLING CYCLE: | 10/01/2006 - 12/31/2006 |
| PAGE: | 1 |

**PAYMENT INSTRUCTIONS**

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**ACCOUNT SUMMARY**

| Number of Dial-Up PACER Transactions: | 0 |
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| Dial-Up PACER Charges: | $0.00 |
| Number of PACER-Net Transactions: | 231 |
| PACER-Net Billing Rate: | $0.08 / Page |
| PACER-Net Total Web Pages: | 434 |
| PACER-Net Charges: | $34.72 |

| Previous Balance: | $0.00 |
| Current Charges: | $34.72 |
| **Total Amount Due:** | **$34.72** |

Please detach this portion and return with your payment. Thank you!

**PACER**
Public Access to Court Electronic Records

Visit http://pacer.psc.uscourts.gov for address changes!

| LOGIN ID | ble |
| DUE DATE | 02/05/2007 |
| AMOUNT DUE | $34.72 |

Mail Payment to:
PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951
LOGIN ID: [Redacted]
BILLING DATE: 01/08/2007
BILLING CYCLE: 10/01/2006 - 12/31/2006
PAGE: 1

PAYMENT INSTRUCTIONS
Please do not send cash. We accept checks, money orders, Discover, Visa, Master Card, and American Express. Make checks drawn on a U.S. bank in U.S. dollars payable to: PACER Service Center and indicate the login ID on your check. For your information, the PACER Service Center’s Federal tax identification number is 74-2747938. To make payment by credit card, change account information, or view transaction details for this statement, visit the “Account Information” Section of the PACER Service Center web site at http://pacer.psc.uscourts.gov.

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Previous Balance: $0.00
Current Charges: $14.72
Total Amount Due: $14.72

Please detach this portion and return with your payment. Thank you!

PACER
Public Access to Court Electronic Records
Visit http://pacer.psc.uscourts.gov for address changes!

LOGIN ID: [Redacted]
DUE DATE: 02/05/2007
AMOUNT DUE: $14.72

Mail Payment to:
PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951

Dept of Veterans Affairs - OIG Southeast
PO Box 50890
Washington DC 20061-0890
PACER SERVICE CENTER INVOICE/STATEMENT
U.S. COURTS – PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID: [Redacted]  
BILLING DATE: 01/08/2007  
BILLING CYCLE: 10/01/2006 - 12/31/2006

PAYMENT INSTRUCTIONS
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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions: 0
Dial-Up PACER Billing Rate: $.60 / Minute
Dial-Up PACER Total Time: 00:00:00
Dial-Up PACER Charges: $0.00

Number of PACER-Net Transactions: 135
PACER-Net Billing Rate: $0.08 / Page
PACER-Net Total Web Pages: 361
PACER-Net Charges: $28.88

Previous Balance: $0.00
Current Charges: $28.88
Total Amount Due: $28.88

Please detach this portion and return with your payment. Thank you!

PACER
Public Access to Court Electronic Records

Visit http://pacer.psc.uscourts.gov for address changes!

Login ID: [Redacted]  
Due Date: 02/05/2007
Amount Due: $28.88

Mail Payment to:
PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS

35740 T84 - AUTO*3-DIGIT 200
Dept of Veterans Affairs - OIG Southwest
PO Box 50890
Washington DC 20091-0890
PACER SERVICE CENTER INVOICE/STATEMENT
U.S. COURTS – PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID: 
BILLING DATE: 04/05/2007
BILLING CYCLE: 01/01/2007 - 03/31/2007
PAGE: 1

Dept of Veterans Affairs - OIG Northeast
202-565-7634

PAYMENT INSTRUCTIONS
Please do not send cash. We accept checks, money orders, Discover, Visa, Master Card, and American Express. Make checks drawn on a U.S. bank in U.S. dollars payable to PACER Service Center and indicate the login ID on your check. For your information, the PACER Service Center's Federal tax identification number is 74-2747938. To make payment by credit card, change account information, or view transaction details for this statement, visit the “Account Information” Section of the PACER Service Center web site at http://pacer.psc.uscourts.gov.

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We must hear from you no later than 05/07/2007. If we do not hear from you and your account becomes delinquent, you are subject to having the account disabled. The address below is for payments only. All other correspondence including address changes should be directed to the PACER Service Center, P.O. Box 780549, San Antonio, TX 78278. If you have any questions regarding this statement, you may contact the PACER Service Center at (800) 676-6856 or (210) 301-6440.

ACCOUNT SUMMARY
Number of Dial-Up PACER Transactions: 0
Dial-Up PACER Billing Rate: $.60 / Minute
Dial-Up PACER Total Time: 00:00:00
Dial-Up PACER Charges: $0.00
Number of PACER-Net Transactions: 480
PACER-Net Billing Rate: $0.08 / Page
PACER-Net Total Web Pages: 1036
PACER-Net Charges: $82.88

Previous Balance: $0.00
Current Charges: $82.88
Total Amount Due: $82.88

Please detach this portion and return with your payment. Thank you!

PACER
Public Access to Court Electronic Records
Visit http://pacer.psc.uscourts.gov for address changes!

LOGIN ID: 
DUE DATE: 05/07/2007
AMOUNT DUE: $82.88

Mail Payment to:
PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951

Dept of Veterans Affairs - OIG Northeast
P.O. Box 70951
Washington DC 20091-0951
PACER SERVICE CENTER INVOICE/STATEMENT
U.S. COURTS – PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID:  
BILLING DATE: 04/05/2007 
BILLING CYCLE: 01/01/2007 - 03/31/2007 
PAGE: 1

PAYMENT INSTRUCTIONS
Please do not send cash. We accept checks, money orders, Discover, Visa, Master Card, and American Express. Make checks drawn on a U.S. bank in U.S. dollars payable to PACER Service Center and indicate the login ID on your check. For your information, the PACER Service Center’s Federal tax identification number is 74-2747938. To make payment by credit card, change account information, or view transaction details for this statement, visit the “Account Information” Section of the PACER Service Center web site at http://pacer.psc.uscourts.gov.

If you believe there is an error on your statement or if you have a question concerning a transaction, please write to PACER Service Center, P.O. Box 780549, San Antonio, TX 78278. All credit requests must be submitted in writing. You may fax your request to the PACER Service Center at (210) 301-6441. In your correspondence provide us with your name, login ID, and the dollar amount of the suspected error(s) together with a copy of the transactions in question. Please provide a reason for each credit being requested. When the PACER Service Center receives your request, you will be contacted by a representative.

We must hear from you no later than 05/07/2007. If we do not hear from you and your account becomes delinquent, you are subject to having the account disabled. The address below is for payments only. All other correspondence including address changes should be directed to the PACER Service Center, P.O. Box 780549, San Antonio, TX 78278. If you have any questions regarding this statement, you may contact the PACER Service Center at (800) 676-6856 or (210) 301-6440.

ACCOUNT SUMMARY

<table>
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<td>PACER-Net Charges:</td>
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</table>

Previous Balance: $0.00
Current Charges: $47.68
Total Amount Due: $47.68

Please detach this portion and return with your payment. Thank you!

PACER
Public Access to Court Electronic Records
Visit http://pacer.psc.uscourts.gov for address changes!

LOGIN ID: ble
DUE DATE: 05/07/2007
AMOUNT DUE: $47.68

Mail Payment to:
PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS
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<tr>
<td>PACER-Net Total Web Pages:</td>
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<tr>
<td>PACER-Net Charges:</td>
</tr>
</tbody>
</table>

| Previous Balance: | $0.00 |
| Current Charges: | $36.56 |
| Total Amount Due: | $36.56 |

Please detach this portion and return with your payment. Thank you!

PACER
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LOGIN ID | DUE DATE
----------|----------
ble | 05/07/2007

Mail Payment to:
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P.O. Box 70951
Charlotte, NC 28272-0951

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS
**PACER SERVICE CENTER INVOICE/STATEMENT**
U.S. COURTS – PACER, P.O. BOX 70951, CHARLOTTE, NC 28272-0951

<table>
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<th>LOGIN ID:</th>
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<td>01/01/2007 - 03/31/2007</td>
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</tbody>
</table>

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**ACCOUNT SUMMARY**

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<td>341</td>
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<td>PACER-Net Charges:</td>
<td>$27.28</td>
</tr>
</tbody>
</table>

**Previous Balance:** $0.00  
**Current Charges:** $27.28  
**Total Amount Due:** $27.28

Please detach this portion and return with your payment. Thank you!

**PACER**  
Public Access to Court Electronic Records

Visit http://pacer.psc.uscourts.gov for address changes!

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33041 TX5 02097388002802874306 0000000000000000
 Dept of Veterans Affairs - OIG Southwest
 P.O. Box 50890
 Washington DC 20091-0890
```

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS
**ACCOUNT SUMMARY**

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<th>Description</th>
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**Previous Balance:** $0.00

**Current Charges:** $59.12

**Total Amount Due:** $59.12

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Please detach this portion and return with your payment. Thank you!

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**PACER**

Public Access to Court Electronic Records

Visit [http://pacer.psc.uscourts.gov](http://pacer.psc.uscourts.gov) for address changes!
Billing Report for Master Account:  
Billing Date: 07/10/2007  
Billing Period: 04/01/2007 - 06/30/2007

Do not reply to this email. Forward any response to pacer@psc.uscourts.gov.

The total amount due for all accounts under your master account is indicated at the bottom of the report. You may disregard any balances under $10 as they are deferred. If you pay an amount that differs from the total amount due, or that differs from the amount due after subtracting balances under $10, please provide a list of the accounts you are paying along with the amounts to be applied to each account. Otherwise, a delay in the posting of the payment may occur. Transaction details for each account may be retrieved from our home page at http://pacer.psc.uscourts.gov by clicking on "Account Information." Login using the Master account login/password and all the sub-accounts will be available for review.

| Dept of Veterans Affairs - OIG - I |
|-----------------------------------|---|
| 10.72 Active                      |  
| Dept of Veterans Affairs - OIG Southeast |
| 43.68 Active                      |  
| Dept of Veterans Affairs - OIG Central |
| 32.56 Active                      |  
| Dept of Veterans Affairs - OIG Southwest |
| 28.72 Active                      |  
| Dept of Veterans Affairs - OIG Western |
| 43.04 Active                      |  
| Dept of Veterans Affairs - OIG Northeast |
| 34.80 Active                      |  
| TOTAL                             | 193.52 |
ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions: 0
Dial-Up PACER Billing Rate: $0.60 / Minute
Dial-Up PACER Total Time: 00:00:00
Dial-Up PACER Charges: $0.00

Number of PACER-Net Transactions: 64
PACER-Net Billing Rate: $0.08 / Page
PACER-Net Total Web Pages: 115
PACER-Net Charges: $9.20

Previous Balance: $1.52
Current Charges: $9.20
Total Amount Due: $10.72

Please detach this portion and return with your payment. Thank you!

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LOGIN ID: 
DUE DATE: 08/06/2007
AMOUNT DUE: $10.72

Mail Payment to:
PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951

Dept of Veterans Affairs - Oig - 1
PO Box 50890
Washington DC 20091-0890
**PACER SERVICE CENTER INVOICE/STATEMENT**  
U.S. COURTS – PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

| LOGIN ID: | [REDACTED] | DUE DATE | 08/06/2007 |
| BILLING DATE: | 07/10/2007 | AMOUNT DUE | $28.72 |
| BILLING CYCLE: | 04/01/2007 - 06/30/2007 | PUBLIC ACCESS TO COURT ELECTRONIC RECORDS |
| PAGE: | 1 |

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**Previous Balance:** $0.00  
**Current Charges:** $28.72  
**Total Amount Due:** $28.72

Please detach this portion and return with your payment. Thank you!

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Charlotte, NC 28272-0951

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Dept of Veterans Affairs - OIG Southwest  
PO Box 50890  
Washington DC 20091-0890
PACER SERVICE CENTER INVOICE/STATEMENT
U.S. COURTS - PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

| LOGIN ID: |         |
| BILLING DATE: | 07/10/2007 |
| BILLING CYCLE: | 04/01/2007 - 06/30/2007 |
| PAGE: | 1 |

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<td>$34.80</td>
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Previous Balance: $0.00
Current Charges: $34.80
Total Amount Due: $34.80

Please detach this portion and return with your payment. Thank you!

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Visit https://pacer.psc.uscourts.gov for address changes!

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PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951

Dept of Veterans Affairs - OIG Northeast
PO Box 50891
Washington DC 20091-0891

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS
PACER SERVICE CENTER INVOICE/STATEMENT
U.S. COURTS – PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID: [Redacted] [Redacted]
BILLING DATE: 07/10/2007
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ACCOUNT SUMMARY
Number of Dial-Up PACER Transactions: 0
Dial-Up PACER Billing Rate: $0.60 / Minute
Dial-Up PACER Total Time: 00:00:00
Dial-Up PACER Charges: $0.00
Number of PACER-Net Transactions: 249
PACER-Net Billing Rate: $0.08 / Page
PACER-Net Total Web Pages: 538
PACER-Net Charges: $43.04

Previous Balance: $0.00
Current Charges: $43.04
Total Amount Due: $43.04

Please detach this portion and return with your payment. Thank you!

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[Signature]

Login ID
Due Date
08/06/2007

Amount Due
$43.04

Mail Payment to:
PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951

Dept of Veterans Affairs - OIG Western
P.O. Box 50890
Washington DC 20091-0890
**ACCOUNT SUMMARY**

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**Previous Balance:** $0.00  
**Current Charges:** $43.68  
**Total Amount Due:** $43.68

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PACER SERVICE CENTER INVOICE/STATEMENT
U.S. COURTS - PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID: [Redacted]
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PAYMENT INSTRUCTIONS
Please do not send cash. We accept checks, money orders, Discover, Visa, Master Card, and American Express. Make checks drawn on a U.S. bank in U.S. dollars payable to: PACER Service Center and indicate the login ID on your check. For your information, the PACER Service Center's Federal tax identification number is 74-2747938. To make payment by credit card, change account information, or view transaction details for this statement, visit the "Account Information" Section of the PACER Service Center web site at http://pacer.psc.uscourts.gov.

If you believe there is an error on your statement or if you have a question concerning a transaction, please write to PACER Service Center, P. O. Box 780549, San Antonio, TX 78278. All credit requests must be submitted in writing. You may fax your request to the PACER Service Center at (210) 301-6441. In your correspondence provide us with your name, login ID, and the dollar amount of the suspected error(s) together with a copy of the transactions in question. Please provide a reason for each credit being requested. When the PACER Service Center receives your request, you will be contacted by a representative.

We must hear from you no later than 08/06/2007. If we do not hear from you and your account becomes delinquent, you are subject to having the account disabled. The address below is for payments only. All other correspondence including address changes should be directed to the PACER Service Center, P.O. Box 780549, San Antonio, TX 78278. If you have any questions regarding this statement, you may contact the PACER Service Center at (800) 676-6836 or (210) 301-6440.

ACCOUNT SUMMARY

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Dial-Up PACER Transactions:</td>
<td>0</td>
</tr>
<tr>
<td>Dial-Up PACER Billing Rate:</td>
<td>$0.60 / Minute</td>
</tr>
<tr>
<td>Dial-Up PACER Total Time:</td>
<td>00:00:00</td>
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<tr>
<td>Dial-Up PACER Charges:</td>
<td>$0.00</td>
</tr>
<tr>
<td>Number of PACER-Net Transactions:</td>
<td>175</td>
</tr>
<tr>
<td>PACER-Net Billing Rate:</td>
<td>$0.08 / Page</td>
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<tr>
<td>PACER-Net Total Web Pages:</td>
<td>407</td>
</tr>
<tr>
<td>PACER-Net Charges:</td>
<td>$32.56</td>
</tr>
</tbody>
</table>

Previous Balance: $0.00
Current Charges: $32.56

Total Amount Due: $32.56

Please detach this portion and return with your payment. Thank you!

PACER
Public Access to Court Electronic Records

Visit http://pacer.psc.uscourts.gov for address changes!

<table>
<thead>
<tr>
<th>LOGIN ID</th>
<th>DUE DATE</th>
<th>AMOUNT DUE</th>
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<tbody>
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<td>[Redacted]</td>
<td>08/06/2007</td>
<td>$32.56</td>
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</tbody>
</table>

Mail Payment to:
PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951

34369 T39 **********AUTO*3-DIGIT 290
Dept of Veterans Affairs - OIG Central
PO Box 50890
Washington DC 20091-0890

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS
**ACCOUNT SUMMARY**

- **Number of Dial-Up PACER Transactions:** 0
- **Dial-Up PACER Billing Rate:** $0.60 / Minute
- **Dial-Up PACER Total Time:** 00:00:00
- **Dial-Up PACER Charges:** $0.00
- **Number of PACER-Net Transactions:** 427
- **PACER-Net Billing Rate:** $0.08 / Page
- **PACER-Net Total Web Pages:** 827
- **PACER-Net Charges:** $66.16

**Previous Balance:** $0.00  
**Current Charges:** $66.16  
**Total Amount Due:** $66.16

*Please detach this portion and return with your payment. Thank you!*

---

**PACER**  
Public Access to Court Electronic Records  
Visit [http://pacer.psc.uscourts.gov](http://pacer.psc.uscourts.gov) for address changes!
LOGIN ID: [redacted]
BILLING DATE: 10/04/2007
BILLING CYCLE: 07/01/2007 - 09/30/2007
PAGE: 1

PAYMENT INSTRUCTIONS
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ACCOUNT SUMMARY
Number of Dial-Up PACER Transactions: 0
Dial-Up PACER Billing Rate: $0.60 / Minute
Dial-Up PACER Total Time: 00:00:00
Dial-Up PACER Charges: $0.00

Number of PACER-Net Transactions: 412
PACER-Net Billing Rate: $0.08 / Page
PACER-Net Total Web Pages: 716
PACER-Net Charges: $57.28

Previous Balance: $0.00
Current Charges: $57.28
Total Amount Due: $57.28

Please detach this portion and return with your payment. Thank you!

PACER
Public Access to Court Electronic Records
Visit http://pacer.psc.uscourts.gov for address changes!

LOGIN ID: [redacted]
DUE DATE: 11/05/2007
AMOUNT DUE: $57.28

Mail Payment to:
PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS
PACER SERVICE CENTER INVOICE/STATEMENT
U.S. COURTS – PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID: ble
BILLING DATE: 10/04/2007
BILLING CYCLE: 07/01/2007 - 09/30/2007
PAGE: 1

Dept of Veterans Affairs - OIG Central
202-565-7634

PAYMENT INSTRUCTIONS
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ACCOUNT SUMMARY

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Previous Balance: $0.00
Current Charges: $32.08
Total Amount Due: $32.08

Please detach this portion and return with your payment. Thank you!

PACER
Public Access to Court Electronic Records
Visit http://pacer.psc.uscourts.gov for address changes!

LOGIN ID: ble
DUE DATE: 11/05/2007
AMOUNT DUE: $32.08

Mail Payment to:
PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951

Dept of Veterans Affairs - OIG Central
PO Box 30890
Washington DC 20091-0890

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS
ACCOUNT SUMMARY

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<th>Description</th>
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Previous Balance: $0.00
Current Charges: $43.44
Total Amount Due: $43.44

Payment Instructions:
Please do not send cash. We accept checks, money orders, Discover, Visa, Master Card, and American Express. Make checks drawn on a U.S. bank in U.S. dollars payable to: PACER Service Center and indicate the login ID on your check. For your information, the PACER Service Center’s Federal tax identification number is 74-2747938. To make payment by credit card, change account information, or view transaction details for this statement, visit the “Account Information” Section of the PACER Service Center web site at http://pacer.psc.uscourts.gov.

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PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951

Mail Payment to:

PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS
PACER SERVICE CENTER INVOICE/STATEMENT
U.S. COURTS – PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID: [REDACTED] [REDACTED]
BILLING DATE: 10/04/2007
BILLING CYCLE: 07/01/2007 - 09/30/2007
PAGE: 1

PAYMENT INSTRUCTIONS

Please do not send cash. We accept checks, money orders, Discover, Visa, Master Card, and American Express. Make checks drawn on a U.S. bank in U.S. dollars payable to: PACER Service Center and indicate the login ID on your check. For your information, the PACER Service Center’s Federal tax identification number is 74-2747938. To make payment by credit card, change account information, or view transaction details for this statement, visit the “Account Information” Section of the PACER Service Center website at http://pacer.psc.uscourts.gov.

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ACCOUNT SUMMARY

<table>
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Previous Balance: $0.00
Current Charges: $37.52
Total Amount Due: $37.52

Please detach this portion and return with your payment. Thank you!

PACER
Public Access to Court Electronic Records
Visit https://pacer.psc.fjc.gov for address changes!

LOGIN ID: [REDACTED] [REDACTED]
DUE DATE: 11/05/2007
AMOUNT DUE: $37.52

Mail Payment To:
PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951

Dept of Veterans Affairs - OIG Northeast
P.O. Box 50890
Washington DC 20091-0890

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS
<table>
<thead>
<tr>
<th>Date</th>
<th>FY 2008</th>
<th>Usage</th>
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**TOTAL**

$1,163.36

**Left Over**

$36.64

**Budget Adjusted**

$1,200.00

**Purchase Order**
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<tr>
<th>Date</th>
<th>Purchase Order #</th>
<th>Budget Allowed</th>
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<tbody>
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<td>APRIL 2009 - JUNE 2009</td>
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<tr>
<td>JULY 2009 - SEPT 2009</td>
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<td>AUG 2009 - OCT 2009</td>
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<td>$</td>
<td></td>
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</tbody>
</table>

Note: The table Entries are partially obscured, likely due to obfuscation.
This form is for new PACER users only. If you are experiencing login difficulty at a PACER website, you may wish to check this form before proceeding. If you are a U.S. Government Agency, check here. If you are a registered user with an account name associated with the firm name that you are entering, do not check here. If you are registering for the first time, do not check here.

ACCOUNT INFORMATION

Firm Name: Dept. of Veterans Affairs/OIG
Contact Person: 
Address: 801 I Street N.W., Suite 106
City: Washington
State: DISTRICT OF COLUMBIA
Zip Code: 20036
Phone Number:
E-Mail Address:
Confirm E-Mail Address:

What do we do with this information? See our Privacy and Security Notice

CREDIT CARD INFORMATION

This section is optional. For same day registration of a credit card information, please provide your credit card information. On your card, you will receive a message indicating the credit card information entered above. Instructions for retrieving PACER login and password provided here.

Card Holder Name: 
Address: 
Zip: 
Card Type: Please select a card type
Card Number: 
Expiration Date: Month Year

PASSWORD SECURITY INFORMATION

We will use this information to...
your identity in the event password and for same To protect your account "Security Question" and select is easy for you to difficult for others to g the default question is you may enter your own

Supplying this informa

However, if you enter INFORMATION above receive a login and pas possible, you must ente

FEE INFORMATION

There is no registration fee. For your information, the Judicial Conference of the United States has established a limit to access to PACER. All registered agencies or individuals will be charged a user fee. Access to dial-up PACER sy $ .60 per minute charge. Access to web based PACER systems will generate a $.08 ($.07 before January 1, 2005) per page. The $0.08 per page charge applies to the number of pages that results from any search, including a search of matches (one page for no matches.) The charge applies whether or not pages are printed, viewed, or saved. Customers that provide a valid credit card at the time of registration will usually receive access within 10 minutes. Customers that do not provide a credit card at the time of registration will receive instructions via U.S. mail.

Usage is billed on a quarterly basis and a summary statement is mailed only if the account balance is at least $10. If a credit card is provided at the time of registration, usage is billed on a quarterly basis automatically with the registration request for account balances more than $10. Balances less than $10 are deferred. These charges will be billed to the credit card mid February, May, August, and November. Statements will be generated and sent via email. Paper statements will not be mailed.

If a credit card is not provided at the time of registration, quarterly invoices will be mailed to the firm, company, or address with an past due balance on another PAC account. The PACER Service Center will contact the registrant regarding the past due balance. The PACER Service Center will contact the registrant regarding the past due balance. The past due balances are cleared. Quarterly bills not paid by the due date will result in a disruption of service for all open accounts company, or address.

A registration request from a firm, company, or address with an past due balance on another PAC account will not be processed until past due balances are cleared.

Quarterly bills not paid by the due date will result in a disruption of service for all open accounts company, or address.

If any part of the information provided to the PACER Service Center as part of this registration is fraudulent, the account will be immediately disabled and all activity/information may be turned over to law enforcement authorities.

ACKNOWLEDGEMENT OF POLICIES AND PROCEDURES

I understand that:

- There is a charge for accessing case information in PACER, RACER, and CM/ECF. See FEE INFORMATION on page 2 for details.
- The per page charge applies to the number of pages that results from any search, including a search of matches (one page for no matches.) The charge applies whether or not pages are printed, viewed, or saved.
- Customers that provide a valid credit card at the time of registration will usually receive access within 10 minutes. Customers that do not provide a credit card at the time of registration will receive instructions via U.S. mail.
- Usage is billed on a quarterly basis and a summary statement is mailed only if the account balance is at least $10. If a credit card is provided at the time of registration, usage is billed on a quarterly basis automatically with the registration request for account balances more than $10. Balances less than $10 are deferred. These charges will be billed to the credit card mid February, May, August, and November. Statements will be generated and sent via email. Paper statements will not be mailed.
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- Quarterly bills not paid by the due date will result in a disruption of service for all open accounts company, or address.
- If any part of the information provided to the PACER Service Center as part of this registration is fraudulent, the account will be immediately disabled and all activity/information may be turned over to law enforcement authorities.

https://pacer.psc.uscourts.gov/regform.html

1/13/2005
Check here to acknowledge you have read and understand the Policies and Procedures listed above.

SUBMIT COMPLETED FORM
If you completed the 'CREDIT CARD INFORMATION' and 'PASSWORD SECURITY INFORMATION' sections at the email address entered above for retrieving your new PACER login and password after the credit card is approved. Otherwise, you will receive your login and password in the mail within a week. **For security reasons, logins and passwords cannot be emailed, faxed or given over the phone.** If you have any questions, call the PACER Service Center at

For information or comments, please contact:

*The PACER Service Center*
January 18, 2005

Dear [Name]

Thank you for your interest in the Public Access to Court Electronic Records (PACER) system. PACER is a service provided by the federal judiciary for electronic access to federal court case information. The Judicial Conference of the United States has established a fee to be collected for access to PACER. All registered agencies or individuals will be assessed the charge of $0.08 per page for web access or $.60 per minute of dial-up access.

Quarterly statements will be generated and sent to each registered user accruing usage on PACER with a balance due of $10 or more unless your account is signed up for automatic billing. For more information on our billing procedures, see our web site, http://pacer.psc.uscourts.gov. Payment in full of the billed amount is due each quarter or further access to the system will be restricted until outstanding balances are cleared.

Your firm's login is [Login]
Your firm's password is [Password]

IMPORTANT NOTE: Use Netscape version 4.7x or higher OR Internet Explorer 5.5 or higher.

Most U.S. Courts currently offer an Internet service. The login and password listed above allows access to ALL courts running nationally supported PACER products. Links to Internet PACER sites can be found at our web site, http://pacer.psc.uscourts.gov. If you experience login difficulty at a particular web site, make sure your browser is accepting cookies, then log in to the U.S. Party/Case Index, http://pacer.uspc1.uscourts.gov. Once successful, point your browser to any PACER URL. Clicking on the "Login to PACER" link will bypass the login page if a valid PACER cookie is present.
Hi

Spoke with [blurred out] about the PO. The PO is set up for them to draw the money out electronically by quarter. I will notify my contact at PACER and let her know that initially we only want to set up the I/A's with user id's and passwords. I will send out a message to the I/A's and let them know this is on the way. I will set up all the I/A's hopefully before I leave tomorrow. If not, I will do it over the weekend. I will notify [blurred out] (he is the one pushing for this) that I now have access and I will give him my info to use today if need be.

-----Original Message-----
From: [blurred out]
Sent: Thursday, February 17, 2005 12:13 PM
To: [blurred out]
Cc: [blurred out]
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

Good afternoon,

The PO number for PACER is 101-56020.

Thanks,

-----Original Message-----
From: [blurred out]
Sent: Thursday, February 10, 2005 3:41 PM
To: [blurred out]
Cc: [blurred out]
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

[blurred out] training will come from 51's training. The Pacer expense will be a recurring expense. I will discuss the credit card vs. PO with [blurred out] now that we have an estimate.

-----Original Message-----
From: [blurred out]
Sent: Thursday, February 10, 2005 3:25 PM
To: [blurred out]
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

[blurred out] has calculated approx $500.00 per mth@12mths.= $6000.00 approx. She states that you mentioned this can be set-up via the credit card?

[blurred out] if your AIG approves, I assume you can attend the training and pay for it out of your 51 training budget, but first the $6000.00 you need for the Pacer access must be allocated out of your 51 money or if approved by [blurred out] or [blurred out] for funding 53D. I leave it to them to decide.
--- Original Message ---
From: [Redacted]
Sent: Thursday, February 10, 2005 3:09 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

Yes, I will need approx. $500 per month. [Redacted] mentioned getting me a credit card for
payment. I need to be set up for the one day training ASAP.

--- Original Message ---
From: [Redacted]
Sent: Monday, January 24, 2005 11:29 AM
To: [Redacted]
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

O.K.. Did you generate a estimate yet?

--- Original Message ---
From: [Redacted]
Sent: Friday, January 21, 2005 8:13 AM
To: [Redacted]
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

We will not need a stand alone because we will be going through the internet. It is web
based.

--- Original Message ---
From: [Redacted]
Sent: Wednesday, January 19, 2005 7:51 AM
To: [Redacted]
Subject: FW: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

See message below from [Redacted]

--- Original Message ---
From: [Redacted]
Sent: Tuesday, January 18, 2005 5:32 PM
To: [Redacted]
Subject: Re: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

[Redacted]

It also appears [Redacted] may need a stand alone PC if we subscribe unless they have one
already because you can not have a PC with a modem and be attached to the VA network due

to security requirements. Please inquire with [Redacted]

--- Original Message ---
From: [Redacted]
Sent: Tuesday, January 18, 2005 16:48:37
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

I will let you both know when I receive more info (cost data) from 51.
To:  
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

We need to determine if we have access through LEXIS first and second what the cost estimate is for this is not in any spend plan from Investigations for 2005.

-----Original Message-----
From:  
Sent: Tuesday, January 18, 2005 4:17 PM  
To:  
Cc:  
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

This service seems to be a good candidate for a MOU or Agency agreement. I have asked to come up with a "high ball" figure that could possibly be used to set up a agreement and obligation with US Judiciary services that control Pacer.

As mentioned below she is registering so she can obtain a copy of their agreement that 53D could review for concurrence and obligation purposes. Your thoughts?

From:  
Sent: Tuesday, January 18, 2005 4:11 PM  
To:  
Subject: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

Hi

Per our conversation, below please find info on the above vendor... I spoke with a woman there who said for me to fill out the registration form and they would send us a agreement which they have drafted. We could give them a PO however, they won't use it because they only accept a credit card or electronic transfer.

She told me a in General Counsel at CO uses them and she has oversight for several office just like we would have and that approves the billing and then a check is cut.

I am registering on line as we speak and hopefully I will have more info for you.

Thanks again,

What is PACE << OLE Object: Picture (Metafile) >> ?

Public Access to Court Electronic Records (PACER) is an electronic public access service that allows users to obtain case and docket information from Federal Appellate, District and Bankruptcy courts, and from the U.S. Party/Case Index. Currently most courts are available on the Internet. Links </cgi-bin/links.pl> to these courts are provided from this web site. However, a few systems are not available on the Internet and must be dialed directly using communication software (such as ProComm Plus, pcAnywhere, or Hyperterminal) and a modem. Electronic access is available for most courts by registering </register.html> with the PACER Service Center, the judiciary's centralized registration, billing, and technical support center.

Each court maintains its own databases with case information. Because PACER database systems are maintained within each court, each jurisdiction will have a different URL or modem number. Accessing and querying information from each service is comparable; however, the format and content of information provided may differ slightly. Links </cgi-bin/links.pl> and toll free modem numbers </cgi-bin/modem.pl> are provided to most
jurisdictions.

PACER is a service of United States Judiciary. The PACER Service Center is run by the Administrative Office of the United States Courts.

U.S. Party/Case Inde << OLE Object: Picture (Metafile) >>

The U.S. Party/Case Index <uspci.html> is a national index for U.S. district, bankruptcy, and appellate courts. A small subset of information from each case will be transferred to the U.S. Party/Case Index <uspci.html> each night. The system serves as a locator index for PACER. You may conduct nationwide searches to determine whether or not a party is involved in federal litigation. For detailed information on cases found while searching the U.S. Party/Case Index <uspci.html>, you will need to visit the PACER site for the particular jurisdiction where the case is located.

COST: The United States Congress has given the Judicial Conference of the United States, the judicial governing body of the U.S. Federal Courts, authority to impose user fees for electronic access to case information. For a history of the electronic public access fee <documents/epachron.pdf> and a current electronic public access fee schedule <documents/epa_feesched.pdf>, click here <cme/cecf/docs.html>. All registered agencies or individuals will be charged a user fee. Access to web based PACER systems will generate a $.08 ($0.07 before January 1, 2005) per page <faq.html> charge. The per page charge applies to the number of pages that results from any search, including a search that yields no matches (one page for no matches.) The charge applies whether or not pages are printed, viewed, or downloaded. Access to dial-up PACER systems will generate a $.60 per minute charge. Users will NOT incur both per minute and per page charges for a PACER session. You will be billed on a quarterly basis for your transactions. You will be allowed to enter a client code of your choosing each time you login to PACER to help facilitate managing the costs.

A measure was approved by the Judicial Conference of the United States in March 2001 stating that no fee is owed until a user accrues more than $10 worth of charges in a calendar year. Consequently, if an account does not accrue $10 worth of usage between January 1st and December 31st each year, all balances will be deleted from our records. This policy change will be effective for the calendar year of 2001, and statements will not be mailed to PACER users whose accounts do not have a balance due of at least $10. Once the balance due exceeds $10, a user will receive a statement by mail which includes the current and previous charges in a calendar year. Please read the announcement <announcements/general/new_bill_notice.pdf> detailing this change.

The Judicial Conference, at its September 2003 session, amended the language of Section I of the Electronic Public Access Fee Schedule for the appellate, district, and bankruptcy courts, the United States Court of Federal Claims, and the Judicial Panel on Multidistrict Litigation (adopted by the Judicial Conference pursuant to sections 1913, 1914, 1926, 1930, and 1932 of title 28, United States Code). The previous schedule placed a cap on the eight cents per page charge for Internet access to data obtained electronically from the public records of individual cases in the courts, with a maximum of $2.40 ($2.10 before January 1, 2005), the equivalent of 30 pages, for electronic access to any single document. The amendment extends this cap to all case documents, including docket sheets and case-specific reports, with the exception of transcripts of federal court proceedings. The cap will apply to all PACER, PACER, or CM/ECF sites. For example, previously, a 50 page document cost $4.00 at 8 cents a page. This same document now only costs $2.40. Users will receive the entire 50 page document but only be charged $2.40. Each attachment in CM/ECF sites is considered a separate document. Therefore, the cap will apply to each attachment over 30 pages separately.
<< OLE Object: Picture (Metafile) >> << OLE Object: Picture (Metafile) >> << OLE Object: Picture (Metafile) >>
09/13/2006

Dept of Veterans Affairs - OIG Western
PO Box 50890
Washington, DC 20091

Dear [Redacted]

Thank you for your interest in the Public Access to Court Electronic Records (PACER) system. PACER is a service provided by the federal judiciary for electronic access to federal court case information. The Judicial Conference of the United States has established a fee to be collected for access to PACER. All registered agencies or individuals will be assessed the charge of $.08 per page for web access.

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Your firm’s login is: [Redacted]
Your firm’s password is: [Redacted]

The login and password listed above allow read-only access to all courts running nationally supported PACER products including CM/ECF. Links to PACER sites can be found at our website, http://pacer.psc.uscourts.gov. If you experience login difficulty, ensure your browser is accepting cookies. If you continue to experience problems, log in to the PACER Service Center website. Click on the courthouse in the upper left corner for the login page. Once successful, select the link for the site you want to access. You will bypass the login page if a valid PACER cookie is present. In addition, a PACER manual can be downloaded from the "Documents" section of our website.

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By logging into PACER you acknowledge you have read, understood and agree to the terms and conditions on the reverse side of this letter. If you have any questions regarding your account, please contact the PACER Service Center by phone at (800) 676-6856 or email at pacer@psc.uscourts.gov and a member of our staff will assist you.

Sincerely,

Ted C. Willmann
PACER Service Center Manager
09/13/2006

Dept of Veterans Affairs - OIG Northeast
PO Box 50890
Washington, DC 20091

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Sincerely,

Ted C. Willmann
PACER Service Center Manager
09/13/2006

Dept of Veterans Affairs - OIG Southwest
PO Box 50890
Washington, DC 20091

Dear ble

Thank you for your interest in the Public Access to Court Electronic Records (PACER) system. PACER is a service provided by the federal judiciary for electronic access to federal court case information. The Judicial Conference of the United States has established a fee to be collected for access to PACER. All registered agencies or individuals will be assessed the charge of $.08 per page for web access.

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PACER Service Center Manager
Dept of Veterans Affairs - OIG Central

PO Box 50890

Washington, DC 20091

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Sincerely,

Ted C. Willmann
PACER Service Center Manager
Hi,

Per our discussion, please set up a 1358 for Pacer On-line for $1200. Our usage last year was $845.68. Currently, we give the bills to [redacted] and she pays them by credit card. Here is the NEW address for Pacer:

Pacer Service Center
PO Box 70951
Charlotte, NC 28272-0951

Thanks,
01/30/2009

Dept of Veterans Affairs-Midatlantic
PO Box 50890
Washington, DC 20091

Dear [Name]

Thank you for your interest in the Public Access to Court Electronic Records (PACER) system. PACER is a service provided by the federal judiciary for electronic access to federal court case information. The Judicial Conference of the United States has established a fee to be collected for access to PACER. All registered agencies or individuals will be assessed the charge of $0.08 per page for web access.

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Sincerely,

[Signature]
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PACER Service Center Manager
Terms and Conditions

(1) This offering provides searching, browsing and printing at a predictable, flat rate price for an entire group or enterprise.

(2) An Authorized User is defined as any professional or paraprofessional (attorneys, paralegals, investigators, librarians, researchers, agents, analysts and other persons) employed in professional or paraprofessional positions who conducts research on the LexisNexis services or any professional or paraprofessional who benefits from the research conducted by another user of the services. This plan is designed to allow all researchers and non-researchers to benefit from searching and receiving information, either directly or indirectly. Nothing in this plan can be construed to allow a small pool of users to conduct research on behalf of an entire department or agency. ID numbers can be utilized by only one user exclusively and cannot be shared.

(3)(4) This plan provides for adjusted levels of pricing based on the content of materials or product accessed and the number of seats purchased. Additional charges apply for adding seats during the year. Discounts increase as larger quantities of seats are purchased.

(5) If a customer’s number of full-time employees decreases significantly and usage drops below the monthly commitment amount, LexisNexis will renegotiate the monthly commitment amount in good faith.

(6) All use charges, including searches, telecommunications, printing, accesses and LexisNexis Alert are included in the monthly Authorized User charge. All use is recorded at government per search rates.

(7) LexisNexis will review customer’s actual monthly use. If actual usage for 12 months is less than ten (10) times the annualized commitment amount, you can expect an increase not to exceed 10% for the following year.

(8) In the event the actual use for 12 months exceeds ten (10) times the annualized commitment amount; or if usage exceeds ten (10) times the annualized commitment amount for three (3) consecutive months, LexisNexis and customer and/or GSA will renegotiate in good faith the monthly commitment amount.

(9) LexisNexis reserves the right to exclude from this plan any features and materials added to the LexisNexis Services after the effective date or files which must be excluded from the Authorized User Plan due to new restrictions within contracts with source providers. Files that are currently excluded from the Authorized User Plan Level 6 full services menu are included within the "Exclusion Materials" lists.

(10) General Terms and Conditions and Supplemental Terms for Specific Materials, govern the use of the LexisNexis Services.
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**LexisNexis**

**INVOICE NO.** PP22866  
**INVOICE DATE** 7/8/2008  
**ACCOUNT NUMBER** ble  
**BILLING PERIOD** 10/1/2008 - 9/30/2009

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**FOR INQUIRIES REGARDING THIS INVOICE CONTACT YOUR ACCOUNT REPRESENTATIVE.*** FOR THE NAME AND NUMBER OF YOUR REPRESENTATIVE CALL 800-543-8862.

---

**DEPT OF VETERANS AFFAIRS/OIG**  
**FINANCIAL SERVICES CTR**  
**PO BOX 149571**  
**AUSTIN TX 78714-8971**  
**UNITED STATES**

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**INVOICE SUMMARY**

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<td>LEXISNEXIS ONLINE &amp; RELATED CHARGES FOR 12 MONTHS @ $192.12/MO</td>
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</table>

**TOTAL**  
**CURRENCY: US DOLLARS**  
**2,305.44**

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**LEXISNEXIS**  
**PO BOX 7247-7090**  
**PHILADELPHIA, PA 19170-7090**

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**AMOUNT DUE IN:**  
**US DOLLARS**  
**2,305.44**

**PAYMENT TERMS: NET 10 DAYS FROM RECEIPT**

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Authorized User Plan

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