



DEPARTMENT OF VETERANS AFFAIRS
Office of Inspector General
Washington DC 20420

JUL - 9 2009

Mr. Carl Malamud
President & CEO
Public.Resource.Org
1005 Gravenstein Highway North
Sebastopol, CA 95472

Dear Mr. Malamud:

This refers to your May 20, 2009, Freedom of Information Act (FOIA) request, addressed to the Department of Veterans Affairs (VA), Records Management Service. The Records Management Service referred your FOIA request to our office, which was received on June 18, 2009. You are seeking the following:

- Any memoranda or budgetary documents that detail the total amount actually spent or the amount budgeted to be spent by the VA to access the PACER system run by the Administrative Office of the Courts for the period 2000 to the present.
- Any agreements, contracts, or memoranda of understanding between the VA and the Administrative Office of the Courts governing access to the PACER system by VA staff.
- Any memoranda or other documents from VA management to VA lawyers asking them to curtail, limit, or otherwise ration their use of the PACER system due to cost considerations.
- Any contracts, memoranda, or budgetary materials detailing the specific agreements and amount of money spent by the VA with commercial legal information providers such as Thomson WestLaw or the Reed Elsevier LexisNexis service.

You requested budget information for the PACER system from 2000 to the present. Our office did not begin using this system until 2005. Therefore, we have no information pertaining to this system prior to that date. In addition, a search did not reveal any documents from VA management to VA lawyers asking them to curtail their use of the PACER system due to cost considerations. Further, our office does not use WestLaw, but does use LexisNexis service. As you did not specify a time period for the information you requested for LexisNexis, we are sending you information for fiscal years (FYs) 2008 and 2009. The information enclosed is all the information we maintain responsive to your request.

We redacted some information that is nonresponsive to your request. We withheld some information under FOIA exemption 6 (5 U.S.C. §552(b)(6)). Exemption 6 authorizes the withholding of information obtained from personnel and medical files and similar files, the disclosure of which would constitute a clearly unwarranted invasion of personal privacy.

If you do not agree with our decision to withhold the specific information mentioned above, you may appeal to the Office of General Counsel, as provided in Title 38, Code of Federal Regulations, Section 1.557. Please include your specific objection(s) as they pertain to the withheld information and reference FOIA case number 2009-02768-FI-0233. The address is: Office of General Counsel (02), Department of Veterans Affairs, 810 Vermont Avenue, NW, Washington, D.C. 20420.

Sincerely,

A handwritten signature in cursive script that reads "Shirley J. Landes".

SHIRLEY J. LANDES

Chief, Information Release Office

Enclosure

PACER SERVICE CENTER

U.S. COURTS – PACER • P.O. BOX 277773 • ATLANTA, GA 30384-7773

LOGIN ID:	[REDACTED]	Dept of Veterans Affairs - Oig - I 202-565-7634
BILLING DATE:	10/05/2005	
BILLING CYCLE:	07/01/05-09/30/05	
PAGE:	1	

PAYMENT INSTRUCTIONS

Please do not send cash. We accept checks, money orders, Discover, Visa, Master Card, and American Express. Make checks drawn on a U.S. bank in U.S. dollars payable to: **PACER Service Center** and indicate the login ID on your check. For your information, the PACER Service Center's Federal tax identification number is **74-2747938**. To make payment by credit card, change account information, or view transaction details for this statement, visit the "Account Information" Section of the PACER Service Center web site at <http://pacer.psc.uscourts.gov>.

If you believe there is an error on your statement or if you have a question concerning a transaction, please write to PACER Service Center, P. O. Box 780549, San Antonio, TX 78278. All credit requests must be submitted in writing. You may fax your request to the PACER Service Center at (210) 301-6441. In your correspondence provide us with your name, login ID, and the dollar amount of the suspected error(s) together with a copy of the transactions in question. Please provide a reason for each credit being requested. When the PACER Service Center receives your request, you will be contacted by a representative.

We must hear from you no later than the due date. If we do not hear from you and your account becomes delinquent, you are subject to having the account disabled. The address below is for payments only. All other correspondence including address changes should be directed to the PACER Service Center, P.O. Box 780549, San Antonio, TX 78278. If you have any questions regarding this statement, you may contact the PACER Service Center at (800) 676-6856 or (210) 301-6440.

ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions :	27
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	76
PACER-Net Charges:	\$6.08

Previous Balance:	\$9.60
Current Charges:	\$6.08
Total Amount Due:	\$15.68

Please detach this portion and return with your payment. Thank you!

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LOGIN ID

DUE DATE

11/07/2005

AMOUNT DUE

\$15.68

Mail Payment to:

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Atlanta, GA 30384-7773



33620 T80 *****AUTO**3-DIGIT 200

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+0/Kisha
5-11-06

b6

LOGIN ID:	[REDACTED]	[REDACTED]
BILLING DATE:	04/06/2006	Dept of Veterans Affairs - Oig - I 202-565-7634
BILLING CYCLE:	1/01/06-3/31/06	
PAGE:	1	

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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions :	64
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	147
PACER-Net Charges:	\$11.76

Previous Balance:	
Current Charges:	\$4.40
Total Amount Due:	\$11.76
	\$16.16

Please detach this portion and return with your payment. Thank you!

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LOGIN ID
[REDACTED]

DUE DATE
05/08/2006

AMOUNT DUE
\$16.16

Mail Payment to:

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33527 T85 *****AUTO**3-DIGIT 200

Dept of Veterans Affairs - Oig - I
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Washington DC 20091-0890

b6

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS

[REDACTED] b6
To: [REDACTED]
Cc: [REDACTED] b6
Subject: FW: Pacer On-line

[REDACTED] b6
Re: Pacer on line-

We used \$15.68 last year
I will give [REDACTED] a bill for \$16.16 today to be paid by credit card. b6

Thank you,
[REDACTED] b6

From: [REDACTED] b6
Sent: Friday, February 03, 2006 2:34 PM
To: [REDACTED]
Subject: RE: Pacer On-line b6

Yes it is okay. Have a great weekend!
[REDACTED] b6

From: [REDACTED] b6
Sent: Friday, February 03, 2006 2:25 PM
To: [REDACTED] b6
Subject: Pacer On-line

[REDACTED] b6
Just wanted to confirm our conversation from this a.m. For now on we will pay for pacer on-line through our credit card (which [REDACTED] has) and I will keep track of what we spent for the year and [REDACTED] will let you know so the funds can be put back into the supply fund. b6

Thanks for all your help.
[REDACTED] b6

PACER SERVICE CENTER INVOICE/STATEMENT

U.S. COURTS - PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID:	[REDACTED]	b6 Dept of Veterans Affairs - Oig - I 202-565-7634
BILLING DATE:	10/05/2006	
BILLING CYCLE:	07/01/2006 - 09/30/2006	
PAGE:	1	

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We must hear from you no later than 11/06/2006. If we do not hear from you and your account becomes delinquent, you are subject to having the account disabled. The address below is for payments only. All other correspondence including address changes should be directed to the PACER Service Center, P.O. Box 780549, San Antonio, TX 78278. If you have any questions regarding this statement, you may contact the PACER Service Center at (800) 676-6856 or (210) 301-6440.

ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions:	61
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	154
PACER-Net Charges:	\$12.32

Previous Balance:	\$0.32
Current Charges:	\$12.32
Total Amount Due:	\$12.64

Please detach this portion and return with your payment. Thank you!

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LOGIN ID
[REDACTED]

DUE DATE
11/06/2006

AMOUNT DUE
\$12.64

Mail Payment to:

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Charlotte, NC 28272-0951



34067 T86 *****AUTO**3-DIGIT 200

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Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
<u>Dial-Up PACER Charges:</u>	<u>\$0.00</u>
Number of PACER-Net Transactions :	96
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	260
<u>PACER-Net Charges:</u>	<u>\$20.80</u>

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PACER SERVICE CENTER INVOICE/STATEMENT

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LOGIN ID:	[REDACTED]	ble Dept of Veterans Affairs - Oig - I 202-565-7634
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BILLING CYCLE:	10/01/2006 - 12/31/2006	
PAGE:	1	

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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions :	88
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	230
PACER-Net Charges:	\$18.40

Previous Balance:	\$12.64
Current Charges:	\$18.40
Total Amount Due:	\$31.04

Please detach this portion and return with your payment. Thank you!

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LOGIN ID

DUE DATE

02/05/2007

AMOUNT DUE

\$31.04

Mail Payment to:

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Charlotte, NC 28272-0951



34243 T84 ***** AUTO**3-DIGIT 200

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LOGIN ID:	[REDACTED]	[REDACTED] ble
BILLING DATE:	01/08/2007	Dept of Veterans Affairs - OIG Central
BILLING CYCLE:	10/01/2006 - 12/31/2006	202-565-7634
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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions :	148
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	400
PACER-Net Charges:	\$32.00

Previous Balance:	\$0.00
Current Charges:	\$32.00
Total Amount Due:	\$32.00

Please detach this portion and return with your payment. Thank you!

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DUE DATE

02/05/2007

AMOUNT DUE

\$32.00

Mail Payment to:

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Charlotte, NC 28272-0951



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LOGIN ID:	[REDACTED]	b6 Dept of Veterans Affairs - OIG Northeast 202-565-7634
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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions :	231
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	434
PACER-Net Charges:	\$34.72

Previous Balance:	\$0.00
Current Charges:	\$34.72
Total Amount Due:	\$34.72

Please detach this portion and return with your payment. Thank you!

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DUE DATE

02/05/2007

AMOUNT DUE

\$34.72

Mail Payment to:

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Charlotte, NC 28272-0951



34238 T84 *****AUTO**3-DIGIT-200

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BILLING DATE:	01/08/2007	
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Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions :	90
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	184
PACER-Net Charges:	\$14.72

Previous Balance:	\$0.00
Current Charges:	\$14.72
Total Amount Due:	\$14.72

Please detach this portion and return with your payment. Thank you!

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DUE DATE

02/05/2007

AMOUNT DUE

\$14.72

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LOGIN ID:	[REDACTED]	b6 Dept of Veterans Affairs - OIG Southwest 202-565-7634
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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions :	135
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	361
PACER-Net Charges:	\$28.88

Previous Balance:	\$0.00
Current Charges:	\$28.88
Total Amount Due:	\$28.88

Please detach this portion and return with your payment. Thank you!

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PACER SERVICE CENTER INVOICE/STATEMENT

U.S. COURTS - PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

Case 60
P. 500
42507

LOGIN ID:	[REDACTED]	[REDACTED] b6
BILLING DATE:	04/05/2007	Dept of Veterans Affairs - OIG Northeast
BILLING CYCLE:	01/01/2007 - 03/31/2007	202-565-7634
PAGE:	1	

PAYMENT INSTRUCTIONS

Please do not send cash. We accept checks, money orders, Discover, Visa, Master Card, and American Express. Make checks drawn on a U.S. bank in U.S. dollars payable to: **PACER Service Center** and indicate the login ID on your check. For your information, the PACER Service Center's Federal tax identification number is **74-2747938**. To make payment by credit card, change account information, or view transaction details for this statement, visit the "Account Information" Section of the PACER Service Center web site at <http://pacer.psc.uscourts.gov>.

If you believe there is an error on your statement or if you have a question concerning a transaction, please write to PACER Service Center, P. O. Box 780549, San Antonio, TX 78278. All credit requests must be submitted in writing. You may fax your request to the PACER Service Center at (210) 301-6441. In your correspondence provide us with your name, login ID, and the dollar amount of the suspected error(s) together with a copy of the transactions in question. Please provide a reason for each credit being requested. When the PACER Service Center receives your request, you will be contacted by a representative.

We must hear from you no later than 05/07/2007. If we do not hear from you and your account becomes delinquent, you are subject to having the account disabled. The address below is for payments only. All other correspondence including address changes should be directed to the PACER Service Center, P.O. Box 780549, San Antonio, TX 78278. If you have any questions regarding this statement, you may contact the PACER Service Center at (800) 676-6856 or (210) 301-6440.

ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions :	480
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	1036
PACER-Net Charges:	\$82.88

Previous Balance:	\$0.00
Current Charges:	\$82.88
Total Amount Due:	\$82.88

Please detach this portion and return with your payment. Thank you!

PACER

Public Access to Court Electronic Records

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b6

LOGIN ID

[REDACTED]

DUE DATE

05/07/2007

AMOUNT DUE

\$82.88

Mail Payment to:

PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951



33909 T85 *****3-DIGIT 200

Dept of Veterans Affairs - OIG Northeast
PO Box 50890
Washington DC 20091-0890

b6

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS

U.S. COURTS – PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

PAYMENT INSTRUCTIONS

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Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
<i>Dial-Up PACER Charges:</i>	<i>\$0.00</i>
<hr/>	
Number of PACER-Net Transactions :	276
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	596
<i>PACER-Net Charges:</i>	<i>\$47.68</i>

Previous Balance:	\$0.00
Current Charges:	\$47.68
Total Amount Due:	\$47.68

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS

PACER SERVICE CENTER INVOICE/STATEMENT

U.S. COURTS – PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID:	[REDACTED]	b6 Dept of Veterans Affairs - OIG Central 202-565-7634
BILLING DATE:	04/05/2007	
BILLING CYCLE:	01/01/2007 - 03/31/2007	
PAGE:	1	

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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions :	253
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	457
PACER-Net Charges:	\$36.56

Previous Balance:	\$0.00
Current Charges:	\$36.56
Total Amount Due:	\$36.56

Please detach this portion and return with your payment. Thank you!

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LOGIN ID

[REDACTED]

DUE DATE

05/07/2007

AMOUNT DUE

\$36.56

Mail Payment to:

PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951



33912 T85 *****AUTO**3-DIGIT 200

Dept of Veterans Affairs - OIG Central
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Washington DC 20091-0890

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PACER SERVICE CENTER INVOICE/STATEMENT

U.S. COURTS - PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID:	[REDACTED]	ble Dept of Veterans Affairs - OIG Southwest 202-565-7634
BILLING DATE:	04/05/2007	
BILLING CYCLE:	01/01/2007 - 03/31/2007	
PAGE:	1	

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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions:	212
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	341
PACER-Net Charges:	\$27.28

Previous Balance:	\$0.00
Current Charges:	\$27.28
Total Amount Due:	\$27.28

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ble
LOGIN ID

DUE DATE

05/07/2007

AMOUNT DUE

\$27.28

Mail Payment to:

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PUBLIC ACCESS TO COURT ELECTRONIC RECORDS

PACER SERVICE CENTER INVOICE/STATEMENT

U.S. COURTS – PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID:	[REDACTED]	[REDACTED] b6
BILLING DATE:	04/05/2007	Dept of Veterans Affairs - OIG Southeast
BILLING CYCLE:	01/01/2007 - 03/31/2007	202-565-7634
PAGE:	1	

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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions :	304
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	739
PACER-Net Charges:	\$59.12

Previous Balance:	\$0.00
Current Charges:	\$59.12
Total Amount Due:	\$59.12

Please detach this portion and return with your payment. Thank you!

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LOGIN ID

[REDACTED] b6

DUE DATE

05/07/2007

AMOUNT DUE

\$59.12

Mail Payment to:

PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951



33913 TS5 *****AUTO**3-DIGIT 200

Dept of Veterans Affairs - OIG Southeast
PO Box 50890
Washington DC 20091-0890

b6

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS

b6

From: [REDACTED]
Sent: Monday, July 16, 2007 3:43 PM
To: [REDACTED]
Subject: Fw: DV0314 Balances

b6

b6

Billing Report for Master Account: [REDACTED]
Billing Date: 07/10/2007
Billing Period: 04/01/2007 - 06/30/2007

b6

Do not reply to this email. Forward any response to pacer@psc.uscourts.gov.

The total amount due for all accounts under your master account is indicated at the bottom of the report. You may disregard any balances under \$10 as they are deferred. If you pay an amount that differs from the total amount due, or that differs from the amount due after subtracting balances under \$10, please provide a list of the accounts you are paying along with the amounts to be applied to each account. Otherwise, a delay in the posting of the payment may occur. Transaction details for each account may be retrieved from our home page at <http://pacer.psc.uscourts.gov> by clicking on "Account Information." Login using the Master account login/password and all the sub-accounts will be available for review.

[REDACTED]	Dept of Veterans Affairs - Oig - I	[REDACTED]	b6
10.72	Active		
[REDACTED]	Dept of Veterans Affairs - OIG Southeast	[REDACTED]	b6
43.68	Active		
[REDACTED]	Dept of Veterans Affairs - OIG Central	[REDACTED]	b6
32.56	Active		
[REDACTED]	Dept of Veterans Affairs - OIG Southwest	[REDACTED]	b6
28.72	Active		
[REDACTED]	Dept of Veterans Affairs - OIG Western	[REDACTED]	b6
43.04	Active		
[REDACTED]	Dept of Veterans Affairs - OIG Northeast	[REDACTED]	b6
34.80	Active		
TOTAL			
193.52			

6600 KISHY-23 01

PACER SERVICE CENTER INVOICE/STATEMENT

U.S. COURTS – PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID:	[REDACTED]	Dept of Veterans Affairs - Oig - I
BILLING DATE:	07/10/2007	
BILLING CYCLE:	04/01/2007 - 06/30/2007	202-565-7634
PAGE:	1	

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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
<u>Dial-Up PACER Charges:</u>	<u>\$0.00</u>
Number of PACER-Net Transactions :	64
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	115
<u>PACER-Net Charges:</u>	<u>\$9.20</u>

Previous Balance:	\$1.52
Current Charges:	\$9.20
Total Amount Due:	\$10.72

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LOGIN ID

DUE DATE

08/06/2007

AMOUNT DUE

\$10.72

Mail Payment to:

PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951



34371 189 *****AUTO**3-DIGIT 200

Dept of Veterans Affairs - Oig - I
PO Box 50890
Washington DC 20091-0890

PACER SERVICE CENTER INVOICE/STATEMENT

U.S. COURTS - PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID:	[REDACTED]	[REDACTED] <i>ble</i>
BILLING DATE:	07/10/2007	Dept of Veterans Affairs - OIG Southwest
BILLING CYCLE:	04/01/2007 - 06/30/2007	202-565-7634
PAGE:	1	

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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
<u>Dial-Up PACER Charges:</u>	<u>\$0.00</u>
Number of PACER-Net Transactions:	199
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	359
<u>PACER-Net Charges:</u>	<u>\$28.72</u>

Previous Balance:	\$0.00
Current Charges:	\$28.72
Total Amount Due:	\$28.72

Please detach this portion and return with your payment. Thank you!

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LOGIN ID

[REDACTED] *ble*

DUE DATE

08/06/2007

AMOUNT DUE

\$28.72

Mail Payment to:

PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951



14368 T89 *****AUTO**3-DIGIT 200

Dept of Veterans Affairs - OIG Southwest
PO Box 50890
Washington DC 20091-0890 *ble*

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS

PACER SERVICE CENTER INVOICE/STATEMENT

U.S. COURTS – PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID:	[REDACTED]	b7c Dept of Veterans Affairs - OIG Northeast 202-565-7634
BILLING DATE:	07/10/2007	
BILLING CYCLE:	04/01/2007 - 06/30/2007	
PAGE:	1	

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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions :	277
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	435
PACER-Net Charges:	\$34.80

Previous Balance:	\$0.00
Current Charges:	\$34.80
Total Amount Due:	\$34.80

Please detach this portion and return with your payment. Thank you!

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LOGIN ID

DUE DATE

08/06/2007

AMOUNT DUE

\$34.80

Mail Payment to:

PACER Service Center
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Charlotte, NC 28272-0951



34366 T89 *****AUTO**3-DIGIT 200

Dept of Veterans Affairs - OIG Northeast
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PUBLIC ACCESS TO COURT ELECTRONIC RECORDS

PACER SERVICE CENTER INVOICE/STATEMENT

U.S. COURTS - PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID:	[REDACTED]	ble Dept of Veterans Affairs - OIG Western 202-565-7634
BILLING DATE:	07/10/2007	
BILLING CYCLE:	04/01/2007 - 06/30/2007	
PAGE:	1	

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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions :	249
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	538
PACER-Net Charges:	\$43.04

Previous Balance:	\$0.00
Current Charges:	\$43.04
Total Amount Due:	\$43.04

Please detach this portion and return with your payment. Thank you!

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Public Access to Court Electronic Records

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LOGIN ID

DUE DATE

08/06/2007

AMOUNT DUE

\$43.04

Mail Payment to:

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Charlotte, NC 28272-0951



34367 T89 *****AUTO**3-DIGIT 200

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Dept of Veterans Affairs - OIG Western
P/O Box 50890
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LOGIN ID:	[REDACTED]	b6 Dept of Veterans Affairs - OIG Southeast 202-565-7634
BILLING DATE:	07/10/2007	
BILLING CYCLE:	04/01/2007 - 06/30/2007	
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We must hear from you no later than 08/06/2007. If we do not hear from you and your account becomes delinquent, you are subject to having the account disabled. The address below is for payments only. All other correspondence including address changes should be directed to the PACER Service Center, P.O. Box 780549, San Antonio, TX 78278. If you have any questions regarding this statement, you may contact the PACER Service Center at (800) 676-6856 or (210) 301-6440.

ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions :	247
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	546
PACER-Net Charges:	\$43.68

Previous Balance:	\$0.00
Current Charges:	\$43.68
Total Amount Due:	\$43.68

Please detach this portion and return with your payment. Thank you!

PACER

Public Access to Court Electronic Records

Visit <http://pacer.psc.uscourts.gov> for address changes!

LOGIN ID

[REDACTED]

DUE DATE

08/06/2007

AMOUNT DUE

\$43.68

Mail Payment to:

PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951



34370 TS9 *****AUTO**3-DIGIT 200

Dept of Veterans Affairs - OIG Southeast
PO Box 50890
Washington DC 20091-0890

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS

PACER SERVICE CENTER INVOICE/STATEMENT

U.S. COURTS - PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID:	[REDACTED]	b6 Dept of Veterans Affairs - OIG Central 202-565-7634
BILLING DATE:	07/10/2007	
BILLING CYCLE:	04/01/2007 - 06/30/2007	
PAGE:	1	

PAYMENT INSTRUCTIONS

Please do not send cash. We accept checks, money orders, Discover, Visa, Master Card, and American Express. Make checks drawn on a U.S. bank in U.S. dollars payable to: **PACER Service Center** and indicate the login ID on your check. For your information, the PACER Service Center's Federal tax identification number is 74-2747938. To make payment by credit card, change account information, or view transaction details for this statement, visit the "Account Information" Section of the PACER Service Center web site at <http://pacer.psc.uscourts.gov>.

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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions:	175
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	407
PACER-Net Charges:	\$32.56

Previous Balance:	\$0.00
Current Charges:	\$32.56
Total Amount Due:	\$32.56

Please detach this portion and return with your payment. Thank you!

PACER

Public Access to Court Electronic Records

Visit <http://pacer.psc.uscourts.gov> for address changes!

LOGIN ID

DUE DATE

08/06/2007

AMOUNT DUE

\$32.56

Mail Payment to:

PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951



34369 T89 *****AUTO**3-DIGIT 200

Dept of Veterans Affairs - OIG Central
PO Box 50890
Washington DC 20091-0890

PACER SERVICE CENTER INVOICE/STATEMENT

U.S. COURTS - PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

Cave
10/15/07
10-25-07

LOGIN ID:	[REDACTED]	b6 Dept of Veterans Affairs - OIG Western 202-565-7634
BILLING DATE:	10/04/2007	
BILLING CYCLE:	07/01/2007 - 09/30/2007	
PAGE:	1	

PAYMENT INSTRUCTIONS

Please do not send cash. We accept checks, money orders, Discover, Visa, Master Card, and American Express. Make checks drawn on a U.S. bank in U.S. dollars payable to: **PACER Service Center** and indicate the login ID on your check. For your information, the PACER Service Center's Federal tax identification number is **74-2747938**. To make payment by credit card, change account information, or view transaction details for this statement, visit the "Account Information" Section of the PACER Service Center web site at <http://pacer.psc.uscourts.gov>.

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We must hear from you no later than 11/05/2007. If we do not hear from you and your account becomes delinquent, you are subject to having the account disabled. The address below is for payments only. All other correspondence including address changes should be directed to the PACER Service Center, P.O. Box 780549, San Antonio, TX 78278. If you have any questions regarding this statement, you may contact the PACER Service Center at (800) 676-6856 or (210) 301-6440.

ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions :	427
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	827
PACER-Net Charges:	\$66.16

Previous Balance:	\$0.00
Current Charges:	\$66.16
Total Amount Due:	\$66.16

Please detach this portion and return with your payment. Thank you!

PACER

Public Access to Court Electronic Records

Visit <http://pacer.psc.uscourts.gov> for address changes!

LOGIN ID

[REDACTED]

DUE DATE

11/05/2007

AMOUNT DUE

\$66.16

Mail Payment to:

PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951



34905 T91 ***** AUTO 3-DIGIT 200

Dept of Veterans Affairs - OIG Western
PO Box 50890
Washington DC 20091-0890

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS

PACER SERVICE CENTER INVOICE/STATEMENT

U.S. COURTS – PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID:	[REDACTED]	b6 Dept of Veterans Affairs - OIG Southwest 202-565-7634
BILLING DATE:	10/04/2007	
BILLING CYCLE:	07/01/2007 - 09/30/2007	
PAGE:	1	

PAYMENT INSTRUCTIONS

Please do not send cash. We accept checks, money orders, Discover, Visa, Master Card, and American Express. Make checks drawn on a U.S. bank in U.S. dollars payable to: **PACER Service Center** and indicate the login ID on your check. For your information, the PACER Service Center's Federal tax identification number is **74-2747938**. To make payment by credit card, change account information, or view transaction details for this statement, visit the "Account Information" Section of the PACER Service Center web site at <http://pacer.psc.uscourts.gov>.

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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions :	412
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	716
PACER-Net Charges:	\$57.28

Previous Balance:	\$0.00
Current Charges:	\$57.28
Total Amount Due:	\$57.28

Please detach this portion and return with your payment. Thank you!

PACER

Public Access to Court Electronic Records

Visit <http://pacer.psc.uscourts.gov> for address changes!

b6

LOGIN ID

DUE DATE

11/05/2007

AMOUNT DUE

\$57.28

Mail Payment to:

PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951



34906 T91 *****AUTO**3-DIGIT 200

Dept of Veterans Affairs - OIG Southwest
PO Box 50890
Washington DC 20091-0890

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS

PACER SERVICE CENTER INVOICE/STATEMENT

U.S. COURTS – PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID:	[REDACTED]	b6 Dept of Veterans Affairs - OIG Central 202-565-7634
BILLING DATE:	10/04/2007	
BILLING CYCLE:	07/01/2007 - 09/30/2007	
PAGE:	1	

PAYMENT INSTRUCTIONS

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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions :	193
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	401
PACER-Net Charges:	\$32.08

Previous Balance:	\$0.00
Current Charges:	\$32.08
Total Amount Due:	\$32.08

Please detach this portion and return with your payment. Thank you!

PACER

Public Access to Court Electronic Records

Visit <http://pacer.psc.uscourts.gov> for address changes!

LOGIN ID

DUE DATE

11/05/2007

AMOUNT DUE

\$32.08

Mail Payment to:

PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951



34907791 *****AUTO**3-DIGIT 200

Dept of Veterans Affairs - OIG Central
PO Box 50890
Washington DC 20091-0890

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS

PACER SERVICE CENTER INVOICE/STATEMENT

U.S. COURTS - PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID:	[REDACTED]	[REDACTED] <i>ble</i>
BILLING DATE:	10/04/2007	Dept of Veterans Affairs - OIG Southeast
BILLING CYCLE:	07/01/2007 - 09/30/2007	202-565-7634
PAGE:	1	

PAYMENT INSTRUCTIONS

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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
Dial-Up PACER Charges:	\$0.00
Number of PACER-Net Transactions :	256
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	543
PACER-Net Charges:	\$43.44

Previous Balance:	\$0.00
Current Charges:	\$43.44
Total Amount Due:	\$43.44

Please detach this portion and return with your payment. Thank you!

PACER

Public Access to Court Electronic Records

Visit <http://pacer.psc.uscourts.gov> for address changes!

LOGIN ID

[REDACTED] *ble*

DUE DATE

11/05/2007

AMOUNT DUE

\$43.44

Mail Payment to:

PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951



34908 T91 *****AUTO**3-DIGIT 200

Dept of Veterans Affairs - OIG Southeast
PO Box 50890
Washington DC 20091-0890

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS

PACER SERVICE CENTER INVOICE/STATEMENT

U.S. COURTS - PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

LOGIN ID:	[REDACTED]	[REDACTED] <i>ble</i>
BILLING DATE:	10/04/2007	Dept of Veterans Affairs - OIG Northeast
BILLING CYCLE:	07/01/2007 - 09/30/2007	202-565-7634
PAGE:	1	

PAYMENT INSTRUCTIONS

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ACCOUNT SUMMARY

Number of Dial-Up PACER Transactions:	0
Dial-Up PACER Billing Rate:	\$.60 / Minute
Dial-Up PACER Total Time:	00:00:00
<u>Dial-Up PACER Charges:</u>	<u>\$0.00</u>
Number of PACER-Net Transactions :	232
PACER-Net Billing Rate:	\$0.08 / Page
PACER-Net Total Web Pages:	469
<u>PACER-Net Charges:</u>	<u>\$37.52</u>

Previous Balance: \$0.00

Current Charges: \$37.52

Total Amount Due: \$37.52

Please detach this portion and return with your payment. Thank you!

PACER

Public Access to Court Electronic Records

Visit <http://pacer.psc.uscourts.gov> for address changes!

LOGIN ID

DUE DATE

11/05/2007

AMOUNT DUE

\$37.52

Mail Payment to:

PACER Service Center
P.O. Box 70951
Charlotte, NC 28272-0951



14903 T01 *****AUTO**3-DIGIT 200

Dept of Veterans Affairs - OIG Northeast
PO Box 50890
Washington DC 20091-0890

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS

PACER ON LINE
USAGE
FY 2009

PACER ONLINE	NEFO	SEFO	CFO	SCFO	WFO	MAFO	MASTER ACCT.	TOTAL	RECEIVED	SUBMITTED TO
FY 2009										
OCT - DEC 2008	\$ 133.12			\$ 42.40	\$ 125.36			\$ 300.88		1/30/2009
JAN 2009 - MARCH 2009	\$ 98.00	\$ 30.16		\$ 49.68	\$ 77.52	\$ 22.24		\$ 277.60		4/20/2009
APRIL 2009 - JUNE 2009								\$ -		
JULY 2009 - SEPT 2009										
TOTAL	\$ 578.48									
Budget Allowed	\$ 2,000.00									
Adjusted										
Purchase Order #										
Left Over	\$ 1,421.52									

66

1-800-676-6856

Will
Bill
you-Dial up-
Alaska

Public Access to Court Electronic Records On-line Registration

Bank for the
month-
\$8

This form is for new PACER users only. If you are experiencing login difficulty at a PACER web site

ACCOUNT INFORMATION

Firm Name:

Dept. of Veterans Affairs/OIG

Contact Person:

[REDACTED] b6

Address:

801 I Street N.W. Suite 106

City:

Washington

State:

DISTRICT of COLUMBIA

Zip Code:

20036 - [REDACTED]

Phone Number:

[REDACTED] b6

E-Mail Address:

[REDACTED] b6

Confirm E-Mail Address:

[REDACTED]

Firm Name, Contact Person, State, Zip Code and Phone Number must be provided for the form.

NOTE: If you are registering as an individual, i.e. not as a group, firm, or organization, you must provide your name in both the Firm and Person rows.

☐ Check here if you are registering as a U.S. Government Agency.

What do we do with this information? See our [Privacy and Security Notice](#)

CREDIT CARD INFORMATION

☐ Use Address Info Above.

Card Holder Name:

[REDACTED]

Address:

[REDACTED]

Zip:

[REDACTED]

Card Type:

Please select a card type [REDACTED]

Card Number:

[REDACTED]

Expiration Date:

Month [REDACTED] Year [REDACTED]

This section is optional. For same day registration, you must provide the credit card information here. Once your card has been processed, you will receive a message at the address entered above with instructions for retrieving your PACER login and password.

By entering information, you agree to have any charges on this account billed to the card provided here.

PASSWORD SECURITY INFORMATION

We will use this information to

Security Question:

[REDACTED] b6

Answer:

[REDACTED]

Date of Birth:

[REDACTED] b6

your identity in the eve
password and for same
To protect your account
"Security Question" and
select is easy for you to
difficult for others to guess
default question is provided
you may enter your own

Supplying this information
However, if you enter
INFORMATION above
receive a login and password
possible, you must enter

FEE INFORMATION

There is no registration fee. For your information, the Judicial Conference of the United States has established a user fee for access to PACER. All registered agencies or individuals will be charged a user fee. Access to dial-up PACER systems will generate a \$.60 per minute charge. Access to web based PACER systems will generate a \$.08 (\$.07 before January 1, 2005) per page. Users will NOT incur both per minute and per page charges for a PACER session.

ACKNOWLEDGEMENT OF POLICIES AND PROCEDURES

I understand that :

- There is a charge for accessing case information in PACER, RACER, and CM/ECF. See FEE INFORMATION section above.
- The per page charge applies to the number of pages that results from any search, including a search with no matches (one page for no matches.) The charge applies whether or not pages are printed, viewed, or downloaded.
- Customers that provide a valid credit card at the time of registration will usually receive access in a matter of minutes. Customers that do not provide a credit card at the time of registration will receive instructions via U.S. mail.
- Usage is billed on a quarterly basis and a summary statement is mailed only if the account balance is more than \$10.
- If a credit card is provided at the time of registration, usage is billed on a quarterly basis automatically. Paper statements will be generated and sent via email. Paper statements will not be mailed.
- If a credit card is not provided at the time of registration, quarterly invoices will be mailed to the registrant with this registration request for account balances more than \$10. Balances less than \$10 are deferred. These charges will be billed to the credit card mid February, May, August, and November. Detailed transaction information will be available under the Account Information section on the website.
- A registration request from a firm, company, or address with an past due balance on another PACER account will not be processed until past due balances are cleared.
- Quarterly bills not paid by the due date will result in a disruption of service for all open accounts for that company, or address.
- If any part of the information provided to the PACER Service Center as part of this registration process is fraudulent, the account will be immediately disabled and all activity/information may be turned over to enforcement authorities.

☐ Check here to acknowledge you have read and understand the Policies and Procedures listed above.

SUBMIT COMPLETED FORM

If you completed the 'CREDIT CARD INFORMATION' and 'PASSWORD SECURITY INFORMATION' sections, follow the instructions at the email address entered above for retrieving your new PACER login and password after the approval. Otherwise, you will receive your login and password in the mail within a week. **For security reasons, I can not be emailed, faxed or given over the phone.** If you have any questions, call the PACER Service Center at

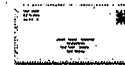
[Submit Form](#)[Clear Form](#)

[Top of Page](#)

[PACER Service Center Home Page](#)

For information or comments, please contact:

The PACER Service Center



*E-401
Billing
800 676 682
X6943*

PACER SERVICE CENTER

U.S. COURTS - PACER • P.O. BOX 277773 • ATLANTA, GA. 30384-7773

January 18, 2005

bl6
[REDACTED]
Dept. of Veterans Affairs - Oig - I
P.O. Box 50890
Washington, DC 20091

Dear [REDACTED]

HQ'S

Thank you for your interest in the Public Access to Court Electronic Records (PACER) system. PACER is a service provided by the federal judiciary for electronic access to federal court case information. The Judicial Conference of the United States has established a fee to be collected for access to PACER. All registered agencies or individuals will be assessed the charge of \$.08 per page for web access or \$.60 per minute of dial-up access.

Quarterly statements will be generated and sent to each registered user accruing usage on PACER with a balance due of \$10 or more unless your account is signed up for automatic billing. For more information on our billing procedures, see our web site, <http://pacer.psc.uscourts.gov>. Payment in full of the billed amount is due each quarter or further access to the system will be restricted until outstanding balances are cleared.

Your firm's login is [REDACTED]
Your firm's password is [REDACTED]

bl6

IMPORTANT NOTE: Use Netscape version 4.7x or higher OR Internet Explorer 5.5 or higher.

Most U.S. Courts currently offer an Internet service. The login and password listed above allows access to ALL courts running nationally supported PACER products. Links to Internet PACER sites can be found at our web site, <http://pacer.psc.uscourts.gov>. If you experience login difficulty at a particular web site, make sure your browser is accepting cookies, then log in to the U.S. Party/Case Index, <http://pacer.uspci.uscourts.gov>. Once successful, point your browser to any PACER URL. Clicking on the "Login to PACER" link will bypass the login page if a valid PACER cookie is present.

[REDACTED] b6
From: [REDACTED] b6
Sent: Thursday, February 17, 2005 3:29 PM
To: [REDACTED]
Cc: [REDACTED] b6
Subject: FW: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

Hi [REDACTED] b6

Spoke with [REDACTED] about the PO. The PO is set up for them to draw the money out electronically by quarter. I will notify my contact at PACER and let her know that initially we only want to set up the I/A's with user id's and passwords. I will send out a message to the I/A's and let them know this is on the way. I will set up all the I/A's hopefully before I leave tomorrow. If not, I will do it over the weekend. I will notify [REDACTED] b6 (he is the one pushing for this) that I now have access and I will give him my info to use today if need be.

[REDACTED] b6
-----Original Message-----

From: [REDACTED] b6
Sent: Thursday, February 17, 2005 12:13 PM
To: [REDACTED]
Cc: [REDACTED] b6
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

Good afternoon,

The PO number for PACER is 101-56020.

Thanks,
[REDACTED] b6

-----Original Message-----

From: [REDACTED] b6
Sent: Thursday, February 10, 2005 3:41 PM
To: [REDACTED]
Cc: [REDACTED] b6
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

[REDACTED] b6
[REDACTED] training will come from 51's training. The Pacer expense will be a recurring expense.

I will discuss the credit card vs. PO with [REDACTED] now that we have an estimate.

-----Original Message-----

From: [REDACTED] b6
Sent: Thursday, February 10, 2005 3:25 PM
To: [REDACTED] b6
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

[REDACTED] has calculated approx \$500.00 per mth@12mths.= \$6000.00 approx. She states b6 that you mentioned this can be set-up via the credit card?

[REDACTED] if your AIG approves, I assume you can attend the training and pay for it out of your 51 training budget, but first the \$6000.00 you need for the Pacer access must be allocated out of your 51 money or if approved by [REDACTED] or [REDACTED] for funding 53D. I leave it to them to decide. [REDACTED] b6

-----Original Message-----

From: [REDACTED] b6
Sent: Thursday, February 10, 2005 3:09 PM
To: [REDACTED] b6
Cc: [REDACTED]
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

Yes, I will need approx. \$500 per month. [REDACTED] mentioned getting me a credit card for payment. I need to be set up for the one day training ASAP. b6

-----Original Message-----

From: [REDACTED] b6
Sent: Monday, January 24, 2005 11:29 AM
To: [REDACTED] b6
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

O.K.. Did you generate a estimate yet?

-----Original Message-----

From: [REDACTED] b6
Sent: Friday, January 21, 2005 8:13 AM
To: [REDACTED] b6
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

We will not need a stand alone because we will be going through the internet. It is web based.

-----Original Message-----

From: [REDACTED] b6
Sent: Wednesday, January 19, 2005 7:51 AM
To: [REDACTED] b6
Subject: FW: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

See message below from [REDACTED] b6

-----Original Message-----

From: [REDACTED] b6
Sent: Tuesday, January 18, 2005 5:32 PM
To: [REDACTED] b6
Subject: Re: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

[REDACTED] b6
It also appears [REDACTED] may need a stand alone PC if we subscribe unless they have one already because you can not have a PC with a modem and be attached to the VA network due to security requirements. Please inquire with [REDACTED] b6

-----Original Message-----

From: [REDACTED]
To: [REDACTED] b6
Sent: Tue Jan 18 16:48:37 2005
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

I will let you both know when I receive more info (cost data) from 51.

From: [REDACTED]
Sent: Tuesday, January 18, 2005 4:42 PM b6

To: [REDACTED] b7c
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

[REDACTED] b7c
We need to determine if we have access through LEXIS first and second what the cost estimate is for this is not in any spend plan from Investigations for 2005.

-----Original Message-----

From: [REDACTED] b7c
Sent: Tuesday, January 18, 2005 4:17 PM
To: [REDACTED] b7c
Cc: [REDACTED]
Subject: RE: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

[REDACTED] and [REDACTED] b7c

This service seems to be a good candidate for a MOU or Agency agreement. I have asked [REDACTED] to come up with a "high ball" figure that could possibly be used to set up a b7c agreement and obligation with US Judiciary services that control Pacer.

As [REDACTED] mentioned below she is registering so she can obtain a copy of their b7c agreement that 53D could review for concurrence and obligation purposes. Your thoughts?

[REDACTED] b7c
From: [REDACTED] b7c
Sent: Tuesday, January 18, 2005 4:11 PM
To: [REDACTED] b7c
Subject: PACER (PUBLIC ACCESS TO COURT ELECTRONIC RECORDS)

Hi [REDACTED] b7c

Per our conversation, below please find info on the above vendor.... I spoke with a woman there who said for me to fill out the registration form and they would send us a agreement which they have drafted. We could give them a PO however, they won't use it because they only accept a credit card or electronic transfer.

She told me a [REDACTED] in General Counsel at CO uses them and she has oversight b7c for several office just like we would have and that [REDACTED] approves the billing and then a check is cut.

I am registering on line as we speak and hopefully I will have more info for you.

Thanks again,
[REDACTED] b7c

What is PACE << OLE Object: Picture (Metafile) >> ?

Public Access to Court Electronic Records (PACER) is an electronic public access service that allows users to obtain case and docket information from Federal Appellate, District and Bankruptcy courts, and from the U.S. Party/Case Index. Currently most courts are available on the Internet. Links </cgi-bin/links.pl> to these courts are provided from this web site. However, a few systems are not available on the Internet and must be dialed directly using communication software (such as ProComm Plus, pcAnywhere, or Hyperterminal) and a modem. Electronic access is available for most courts by registering </register.html> with the PACER Service Center, the judiciary's centralized registration, billing, and technical support center.

Each court maintains its own databases with case information. Because PACER database systems are maintained within each court, each jurisdiction will have a different URL or modem number. Accessing and querying information from each service is comparable; however, the format and content of information provided may differ slightly. Links </cgi-bin/links.pl> and toll free modem numbers </cgi-bin/modem.pl> are provided to most

jurisdictions.

PACER is a service of United States Judiciary. The PACER Service Center is run by the Administrative Office of the United States Courts.

U.S. Party/Case Index << OLE Object: Picture (Metafile) >>

The U.S. Party/Case Index </uspci.html> is a national index for U.S. district, bankruptcy, and appellate courts. A small subset of information from each case will be transferred to the U.S. Party/Case Index </uspci.html> each night. The system serves as a locator index for PACER. You may conduct nationwide searches to determine whether or not a party is involved in federal litigation. For detailed information on cases found while searching the U.S. Party/Case Index </uspci.html>, you will need to visit the PACER site for the particular jurisdiction where the case is located.

COST: The United States Congress has given the Judicial Conference of the United States, the judicial governing body of the U.S. Federal Courts, authority to impose user fees for electronic access to case information. For a history of the electronic public access fee </documents/epachron.pdf> and a current electronic public access fee schedule </documents/epa_feesched.pdf>, click here </cmecf/ecfdocs.html>. All registered agencies or individuals will be charged a user fee. Access to web based PACER systems will generate a \$.08 (\$.07 before January 1, 2005) per page </faq.html> charge. The per page charge applies to the number of pages that results from any search, including a search that yields no matches (one page for no matches.) The charge applies whether or not pages are printed, viewed, or downloaded. Access to dial-up PACER systems will generate a \$.60 per minute charge. Users will NOT incur both per minute and per page charges for a PACER session. You will be billed on a quarterly basis for your transactions. You will be allowed to enter a client code of your choosing each time you login to PACER to help facilitate managing the costs.

A measure was approved by the Judicial Conference of the United States in March 2001 stating that no fee is owed until a user accrues more than \$10 worth of charges in a calendar year. Consequently, if an account does not accrue \$10 worth of usage between January 1st and December 31st each year, all balances will be deleted from our records. This policy change will be effective for the calendar year of 2001, and statements will not be mailed to PACER users whose accounts do not have a balance due of at least \$10. Once the balance due exceeds \$10, a user will receive a statement by mail which includes the current and previous charges in a calendar year. Please read the announcement </announcements/general/new_bill_notice.pdf> detailing this change.

The Judicial Conference, at its September 2003 session, amended the language of Section I of the Electronic Public Access Fee Schedule for the appellate, district, and bankruptcy courts, the United States Court of Federal Claims, and the Judicial Panel on Multidistrict Litigation (adopted by the Judicial Conference pursuant to sections 1913, 1914, 1926, 1930, and 1932 of title 28, United States Code). The previous schedule placed a cap on the eight cents per page charge for Internet access to data obtained electronically from the public records of individual cases in the courts, with a maximum \$2.40 (\$2.10 before January 1, 2005), the equivalent of 30 pages, for electronic access to any single document. The amendment extends this cap to all case documents, including docket sheets and case-specific reports, with the exception of transcripts of federal court proceedings. The cap will apply to all PACER, RACER, or CM/ECF sites. For example: previously, a 50 page document cost \$4.00 at 8 cents a page. This same document now only costs \$2.40. Users will receive the entire 50 page document but only be charged \$2.40. Each attachment in CM/ECF sites is considered a separate document. Therefore, the cap will apply to each attachment over 30 pages separately.

<< OLE Object: Picture (Metafile) >> << OLE Object: Picture (Metafile) >> << OLE
Object: Picture (Metafile) >>

PACER SERVICE CENTER

U.S. COURTS - PACER • P.O. BOX 277773 • ATLANTA, GA. 30384-7773

09/13/2006

Dept of Veterans Affairs - OIG Western

PO Box 50890

Washington, DC 20091

Dear [REDACTED]

Thank you for your interest in the Public Access to Court Electronic Records (PACER) system. PACER is a service provided by the federal judiciary for electronic access to federal court case information. The Judicial Conference of the United States has established a fee to be collected for access to PACER. All registered agencies or individuals will be assessed the charge of \$.08 per page for web access.

Statements will be generated and mailed quarterly for customers accruing usage on PACER with a balance due greater than \$10. Please note, customers enrolled with the automatic billing program will receive statements electronically via email. Payment in full of the billed amount is due each quarter or further access to the system will be restricted until outstanding balances are cleared. See the reverse side of this letter for more information.

Your firm's login is: [REDACTED]

Your firm's password is: [REDACTED]

The login and password listed above allow read-only access to all courts running nationally supported PACER products including CM/ECF. Links to PACER sites can be found at our website, <http://pacer.psc.uscourts.gov>. If you experience login difficulty, ensure your browser is accepting cookies. If you continue to experience problems, log in to the PACER Service Center website. Click on the courthouse in the upper left corner for the login page. Once successful, select the link for the site you want to access. You will bypass the login page if a valid PACER cookie is present. In addition, a PACER manual can be downloaded from the "Documents" section of our website.

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By logging into PACER you acknowledge you have read, understood and agree to the terms and conditions on the reverse side of this letter. If you have any questions regarding your account, please contact the PACER Service Center by phone at (800) 676-6856 or email at pacer@psc.uscourts.gov and a member of our staff will assist you.

Sincerely,



Ted C. Willmann

PACER Service Center Manager

PACER SERVICE CENTER

U.S. COURTS - PACER • P.O. BOX 277773 • ATLANTA, GA. 30384-7773

09/13/2006

Dept of Veterans Affairs - OIG Northeast

[REDACTED] ble
PO Box 50890

Washington, DC 20091

Dear [REDACTED] ble

Thank you for your interest in the Public Access to Court Electronic Records (PACER) system. PACER is a service provided by the federal judiciary for electronic access to federal court case information. The Judicial Conference of the United States has established a fee to be collected for access to PACER. All registered agencies or individuals will be assessed the charge of \$.08 per page for web access.

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Your firm's login is: [REDACTED]

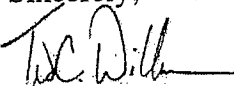
Your firm's password is: [REDACTED] ble

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Sincerely,



Ted C. Willmann

PACER Service Center Manager

PACER SERVICE CENTER

U.S. COURTS - PACER • P.O. BOX 277773 • ATLANTA, GA. 30384-7773

09/13/2006

Dept of Veterans Affairs - OIG Southeast

[REDACTED] b6
PO Box 50890

Washington, DC 20091

Dear [REDACTED] b6

Thank you for your interest in the Public Access to Court Electronic Records (PACER) system. PACER is a service provided by the federal judiciary for electronic access to federal court case information. The Judicial Conference of the United States has established a fee to be collected for access to PACER. All registered agencies or individuals will be assessed the charge of \$.08 per page for web access.

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Your firm's login is: [REDACTED] b6

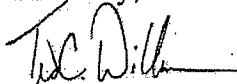
Your firm's password is: [REDACTED]

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Sincerely,



Ted C. Willmann

PACER Service Center Manager

PACER SERVICE CENTER

U.S. COURTS - PACER • P.O. BOX 277773 • ATLANTA, GA. 30384-7773

09/13/2006

Dept of Veterans Affairs - OIG Southwest *Central*

ble
PO Box 50890

Washington, DC 20091

Dear *ble*

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Your firm's login is: *ble*

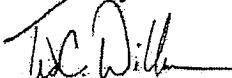
Your firm's password is: *ble*

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Sincerely,



Ted C. Willmann

PACER Service Center Manager

PACER SERVICE CENTER

U.S. COURTS - PACER • P.O. BOX 277773 • ATLANTA, GA. 30384-7773

09/13/2006

Sent to [unclear]

Dept of Veterans Affairs - OIG Central

[redacted] *ble*
PO Box 50890

Washington, DC 20091

Dear [redacted] *ble*

Thank you for your interest in the Public Access to Court Electronic Records (PACER) system. PACER is a service provided by the federal judiciary for electronic access to federal court case information. The Judicial Conference of the United States has established a fee to be collected for access to PACER. All registered agencies or individuals will be assessed the charge of \$.08 per page for web access.

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Your firm's login is: [redacted]

Your firm's password is: [redacted] *ble*

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Sincerely,

Ted C. Willmann

Ted C. Willmann

PACER Service Center Manager

[REDACTED] b6
From: [REDACTED] b6
Sent: Thursday, November 15, 2007 2:55 PM
To: [REDACTED]
Cc: [REDACTED] b6
Subject: Pacer-Online
Signed By: [REDACTED] b6

Hi [REDACTED] b6

Per our discussion, please set up a 1358 for Pacer On-line for \$1200. Our usage last year was \$845.68. Currently, we give the bills to [REDACTED] and she pays them by credit card. Here is the NEW address for Pacer: b6
Pacer Service Center

PO Box 70951
Charlotte, NC 28272-0951

Thanks,

[REDACTED] b6

11/15/2007

PACER SERVICE CENTER

U.S. COURTS - PACER • P.O. BOX 70951 • CHARLOTTE, NC 28272-0951

01/30/2009

Dept of Veterans Affairs-Midatlantic

[REDACTED] b6
PO Box 50890

Washington, DC 20091

Dear [REDACTED] b6

Thank you for your interest in the Public Access to Court Electronic Records (PACER) system. PACER is a service provided by the federal judiciary for electronic access to federal court case information. The Judicial Conference of the United States has established a fee to be collected for access to PACER. All registered agencies or individuals will be assessed the charge of \$.08 per page for web access.

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Your firm's login is: [REDACTED]

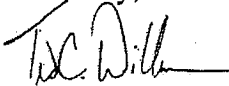
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Sincerely,



Ted C. Willmann

PACER Service Center Manager

PUBLIC ACCESS TO COURT ELECTRONIC RECORDS

bl

Account Number	Statement Date	Total Amount Due
	09/23/2007	Not an invoice. For your records.

DEPT VETERANS AFFAIRS
810 VERMONT AVE NW
53D
WASHINGTON DC 20420-0001

**N0000528

For telephone or address change on travel cards, please place an X in the parentheses and make the desired changes on the reverse side.

CITIBANK GOVERNMENT COMMERCE SERVICES
CARD STATEMENT

Previous Balance	Credits	New Charges	Total Activity
\$0.00	\$0.00		

Invoice Date
09/23/2007

OR CUSTOMER SERVICE CALL 1-800-790-7206 OR WRITE P.O. BOX 45134, JACKSONVILLE, FL 32232-5134
OUTSIDE THE U.S. AND CANADA CALL COLLECT 904-954-7850

Agency Name:	DEPT VETERANS AFFAIRS	Account Number:	
Accounting Code:		Agency/Org Id:	
Billing Office Id:		Tax Exempt #:	
Discretionary Code:		Cycle Purchase Limit:	\$0.00
Single Purchase Limit:			

Sale Date	Post Date	MCC Code	Reference Number	Description	Total Amount
***** NOTICE MEMO ITEMS LISTED BELOW *****					
08/30	08/31	5969	2000885180222	2 LEXIS-NEXIS *PRE PAY 10/0 1134BC	2,305.50
***** TOTAL AMOUNT OF MEMO ITEMS *****					

The foreign currency conversion rate used to convert your foreign transactions to U.S. dollars includes an adjustment of 1% assessed to Citibank by the applicable bankcard association.

Memo Section

Section

CARDHOLDER SIGNATURE

APPROVING OFFICIAL

Authorized User Plan

Terms and Conditions

- (1) This offering provides searching, browsing and printing at a predictable, flat rate price for an entire group or enterprise.
- (2) An Authorized User is defined as any professional or paraprofessional (attorneys, paralegals, investigators, librarians, researchers, agents, analysts and other persons) employed in professional or paraprofessional positions who conducts research on the LexisNexis services or any professional or paraprofessional who benefits from the research conducted by another user of the services. This plan is designed to allow all researchers and non-researchers to benefit from searching and receiving information, either directly or indirectly. Nothing in this plan can be construed to allow a small pool of users to conduct research on behalf of an entire department or agency. **ID numbers can be utilized by only one user exclusively and cannot be shared.**
- (3)/(4) This plan provides for adjusted levels of pricing based on the content of materials or product accessed and the number of seats purchased. Additional charges apply for adding seats during the year. Discounts increase as larger quantities of seats are purchased.
- (5) If a customer's number of full-time employees decreases significantly and usage drops below the monthly commitment amount, LexisNexis will renegotiate the monthly commitment amount in good faith.
- (6) All use charges, including searches, telecommunications, printing, accesses and LexisNexis Alert are included in the monthly Authorized User charge. All use is recorded at government per search rates.
- (7) LexisNexis will review customer's actual monthly use. If actual usage for 12 months is less than ten (10) times the annualized commitment amount, you can expect an increase not to exceed 10% for the following year.
- (8) In the event the actual use for 12 months exceeds ten (10) times the annualized commitment amount; or if usage exceeds ten (10) times the annualized commitment amount for three (3) consecutive months, LexisNexis and customer and/or GSA will renegotiate in good faith the monthly commitment amount.
- (9) LexisNexis reserves the right to exclude from this plan any features and materials added to the LexisNexis Services after the effective date or files which must be excluded from the Authorized User Plan due to new restrictions within contracts with source providers. Files that are currently excluded from the Authorized User Plan Level 6 full services menu are included within the "Exclusion Materials" lists.
- (10) General Terms and Conditions and Supplemental Terms for Specific Materials, govern the use of the LexisNexis Services.



Credit Card Receipt

<u>Credit Card Number</u>	<u>Invoice Description</u>	<u>Payment Amount</u>
[REDACTED] bl	OCT 08 TO SEP 09	\$2,305.44
<u>Payment Date</u>	<u>Transaction ID</u>	
07/08/2009	[REDACTED] bl	



INVOICE NO.	INVOICE DATE
PP29866	7/8/2009
BILLING PERIOD 10/1/2008 - 9/30/2009	

ACCOUNT NUMBER
[REDACTED]

b6

US FEDERAL TAX ID: 52-1471842
CANADIAN GST REGISTRATION NUMBER: 123397457RT
DUN AND BRADSTREET NUMBER: 87-767-2683

INVOICE TO:

[REDACTED] b6
DEPT OF VETERANS AFFAIRS/OIG
FINANCIAL SERVICES CTR
PO BOX 149971
AUSTIN TX 78714-8971
UNITED STATES

***FOR INQUIRIES REGARDING THIS INVOICE
CONTACT YOUR ACCOUNT REPRESENTATIVE.***
FOR THE NAME AND NUMBER OF YOUR
REPRESENTATIVE CALL 800-543-6862.

INVOICE SUMMARY	
DESCRIPTION	TOTAL AMOUNT
CURRENT PERIOD CHARGES LEXISNEXIS ONLINE & RELATED CHARGES FOR 12 MONTHS @ \$192.12/MO	2,305.44
TOTAL	CURRENCY: US DOLLARS 2,305.44



INVOICE NO.	INVOICE DATE
PP29866	7/8/2009
BILLING PERIOD 10/1/2008 - 9/30/2009	

ACCOUNT NUMBER
[REDACTED]

b6

US FEDERAL TAX ID: 52-1471842
CANADIAN GST REGISTRATION NUMBER: 123397457RT
DUN AND BRADSTREET NUMBER: 87-767-2683

LEXISNEXIS
PO BOX 7247-7090
PHILADELPHIA, PA 19170-7090

AMOUNT DUE IN:	
US DOLLARS	2,305.44

PAYMENT TERMS: NET 10 DAYS FROM RECEIPT

INVOICE TO:

[REDACTED] b6
DEPT OF VETERANS AFFAIRS/OIG
FINANCIAL SERVICES CTR
PO BOX 149971
AUSTIN TX 78714-8971
UNITED STATES

THE PROMPT PAYMENT ACT AMENDMENTS OF 1983 (PUBLIC LAW 100-496) AND OMB CIRCULAR A-125 (AUGUST 17, 1982) AS REVISED ON JUNE 9, 1987 (52 F.R.21926) ARE APPLICABLE. AN INTEREST PAYMENT IS DUE AND SHALL BE PAID AUTOMATICALLY, WITHOUT REQUEST FROM THE CONTRACTOR, THE 30TH DAY AFTER THE DATE THE DESIGNATED BILLING OFFICE HAS RECEIVED A PROPER INVOICE FROM THE CONTRACTOR.

Authorized User Plan

Terms and Conditions

- (1) This offering provides searching, browsing and printing at a predictable, flat rate price for an entire group or enterprise.
- (2) An Authorized User is defined as any professional or paraprofessional (attorneys, paralegals, investigators, librarians, researchers, agents, analysts and other persons) employed in professional or paraprofessional positions who conducts research on the LexisNexis services or any professional or paraprofessional who benefits from the research conducted by another user of the services. This plan is designed to allow all researchers and non-researchers to benefit from searching and receiving information, either directly or indirectly. Nothing in this plan can be construed to allow a small pool of users to conduct research on behalf of an entire department or agency. **ID numbers can be utilized by only one user exclusively and cannot be shared.**
- (3)/(4) This plan provides for adjusted levels of pricing based on the content of materials or product accessed and the number of seats purchased. Additional charges apply for adding seats during the year. Discounts increase as larger quantities of seats are purchased.
- (5) If a customer's number of full-time employees decreases significantly and usage drops below the monthly commitment amount, LexisNexis will renegotiate the monthly commitment amount in good faith.
- (6) All use charges, including searches, telecommunications, printing, accesses and LexisNexis Alert are included in the monthly Authorized User charge. All use is recorded at government per search rates.
- (7) LexisNexis will review customer's actual monthly use. If actual usage for 12 months is less than ten (10) times the annualized commitment amount, you can expect an increase not to exceed 10% for the following year.
- (8) In the event the actual use for 12 months exceeds ten (10) times the annualized commitment amount; or if usage exceeds ten (10) times the annualized commitment amount for three (3) consecutive months, LexisNexis and customer and/or GSA will renegotiate in good faith the monthly commitment amount.
- (9) LexisNexis reserves the right to exclude from this plan any features and materials added to the LexisNexis Services after the effective date or files which must be excluded from the Authorized User Plan due to new restrictions within contracts with source providers. Files that are currently excluded from the Authorized User Plan Level 6 full services menu are included within the "Exclusion Materials" lists.
- (10) General Terms and Conditions and Supplemental Terms for Specific Materials, govern the use of the LexisNexis Services.