From: pacermail@psc.uscourts.gov
Subject: Re: Billing Errors, Request for a Refund
Date: March 25, 2015 at 2:54 PM
To: Carl Malamud carl@media.org

Mr. Malamud,

The PACER Service Center received your credit request. The transaction in question has not yet been billed to your account. The current quarter's transactions will be billed in the beginning of April. We will process your credit request after the current activity has been billed to your account. We will apply the requested credit to your account once the charge is posted.

We reviewed the activity in your request. In order to reduce the costs of future docket reports in this case, we would recommend that you uncheck the options to include the "Parties and counsel" and "Terminated parties". In a similar manner to limiting the number of docket entries that are displayed, you can limit the display of parties and reduce your costs. By not including the parties with each docket request, you should be able to limit each transaction to one or two pages depending on the number of docket entries included.

Thank you,
Edith

PACER Service Center
Phone: 210-301-6440
Toll Free: 800-676-6856
For Frequently Asked Questions: http://www.pacer.gov/psc/hfaq.html
For Account Information: https://www.pacer.gov/psco/cgi-bin/psclogin.pl

From: Carl Malamud <carl@media.org>
To: pacer@psc.uscourts.gov
Date: 03/12/2015 05:47 PM
Subject: Billing Errors, Request for a Refund

Dear Sirs:

I am attaching a signed credit request with a signed letter of explanation. I am also appending a txt file and an html file for the docket in question as evidence.

Please acknowledge receipt of this message.

Best regards,

Carl Malamud

[attachment "html_of_dc_docket.html" deleted by Edith Flores/SAT/AO/USCOURTS] [attachment "pacer.uscourts.gov.20150312.pdf" deleted by Edith Flores/SAT/AO/USCOURTS] [attachment "text_of_dc_docket.txt" deleted by Edith Flores/SAT/AO/USCOURTS]