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WASHINGTON, D.C. 20544

MARY LOUISE MITTERHOFF
Chief
Court Services Office

March 24, 2015

Mr. Carl Malamud
Public.Resource.Org
1005 Gravenstein Highway North
Sebastopol, CA 95472

Dear Mr. Malamud:

As the person responsible for the management of the Electronic Public Access program, I write on behalf of Director James Duff, in response to your letter of March 2, 2015. The federal Judiciary provides comprehensive access to its case files through the PACER system, with the great majority of PACER users incurring no charge for access. Moreover, it is committed to finding ways to improve that access. We appreciate you sharing the suggestions for improving the services provided by PACER that were included in the pamphlet you provided to the Director. Most of the new functionality you mention, including enhanced search capabilities on the National Case Locator, more focused push notifications to alert users of case activity, and the ability to conduct keyword searches, are already under consideration for future releases of the Next Generation of CM/ECF and PACER.

Director Duff is not available to meet with you while you are in Washington, but I would be happy to meet with you to discuss issues related to PACER. You can reach me at Robert.Lowney@ao.uscourts.gov or 202-502-1500.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert Lowney".

Robert Lowney
Chief, Programs Division